



**Response to Applicant
Form 4A**

October 15, 2020

Dear [REDACTED]

Re: Your request for access to information under Part II of the Access to Information and Protection of Privacy Act, 2015 [Our File # 2020-07]

On August 18, 2020, the Town of Paradise received your request for access to the following records/information:

All noise complaints received by the Town of Paradise from 2016 to present.

September 3, 2020 update:

All noise complaints received by the Town of Paradise from 2018 to present.

I am pleased to inform you that a decision has been made by the ATIPP Coordinator for the Town of Paradise to provide access to the requested information.

Access to information contained within the records has been refused in accordance with the following exceptions to disclosure, as specified in the Access to Information and Protection of Privacy Act (the Act):

Disclosure harmful to personal privacy

40. (1) the head of a public body shall refuse to disclose personal information to an applicant where the disclosure would be an unreasonable invasion of a third party's personal privacy.

Please be advised that you may ask the Information and Privacy Commissioner to review the processing of your access request, as set out in section 42 of the Access to Information and Protection of Privacy Act, 2015 (the Act). A request to the Commissioner must be made in writing within 15 business days of the date of this letter or within a longer period that may be allowed by the Commissioner.

The address and contact information of the Information and Privacy Commissioner is as follows:

Office of the Information and Privacy Commissioner
2 Canada Drive
P. O. Box 13004, Str. A
St. John's, NL. A1B 3V8

Telephone: (709) 729-6309
Toll-Free: 1-877-729-6309
Facsimile: (709) 729-6500

You may also appeal directly to the Supreme Court within 15 business days after you receive the decision of the public body, pursuant to section 52 of the Act.

If you have any further questions, please feel free to contact me by telephone at 709-782-3042 or by email.

Sincerely,



Terrilynn Smith
ATIPP Coordinator



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Search Results

You searched for the word or phrase **Loud**. Here are all the matches that were found.

Brief Description	Status	Date	Details
noise complaint	Resolved	9/28/2020 1:20:04 PM	Name: [REDACTED] Address: [REDACTED] Phone #: [REDACTED] Message: Noise complaint, [REDACTED] Would like to lay a complaint. Would like a call back. Message Given To: Jordan
fireworks	Resolved	9/15/2020 11:15:57 AM	Hello, Just want to report fireworks at 8:30pm Friday Sept. 11, 2020 from [REDACTED] (think that's [REDACTED] house #). Brown house across from mine. It woke both my kids and scared [REDACTED] belief because it was soooooo loud. Thank you, [REDACTED]
Live Concert on Ellesmere Avenue	Resolved	8/25/2020 4:00:27 PM	Call Type: Alarm Type: For: O/c Name: [REDACTED] Address: [REDACTED] Phone #: [REDACTED] Message: Calling to complain about a live concert live concert that is going on in the area may be road just off [REDACTED] -- The music is extremely loud. She wants it to stop. Message Given To: steve
Loud Music	Resolved	8/12/2020 1:47:44 PM	TOWN OF PARADISE URGENT MESSAGE Call Type: Alarm Type: For: Name: [REDACTED] Address: [REDACTED] Phone #: [REDACTED] Message: would like to make an official complaint about the address above, music playing very loudly every night. Would like someone to come and have them stop the music from being so loud. Call back if needed. Message Given To: andrea Mon 10-Aug-20 10:47p =====
Noise Complaint	Closed	8/8/2020 12:31:24 PM	TOWN OF PARADISE URGENT MESSAGE Call Type: For: Name: [REDACTED] Address: [REDACTED] Construction Zone: No Phone #: [REDACTED] Message: [REDACTED] is blasting music. Would like someone out to talk to him. It happens quite often Message passed to:kevin Received a complaint of a loud motorcycle driving up canterberry
[REDACTED]	Resolved	7/22/2020 3:28:55 PM	[REDACTED] called complaining about [REDACTED] (dogs Barking and loud music) (KN TRIED CALLING [REDACTED] BACK MULTIPLE TIMES CAN NOT GET THE PHONE TO RING (KN)

Speeding Vehicle	Resolved	7/8/2020 8:41:55 AM	> TOWN OF PARADISE > URGENT MESSAGE > > Call Type: > Alarm Type: > For: Road Safety > Name: [REDACTED] > Address: [REDACTED] > Phone #: [REDACTED] > Message: there is a neighbor up the road with a car, a Gray Dodge > Magnum, and it is very loud, noisy, and he is driving recklessly > Message Given To: Renee
Loud Music	Resolved	6/21/2020 3:55:53 PM	Lots of excessive music coming from this property [REDACTED] on a regular basis until midnight and beyond. They are running a DJ business (Bobby's Sound), but don't need to play excessively loud music late at night in the middle of a high density family residential neighborhood where children are trying to sleep, and people have to work in the morning. Please email me as a contact.
Loud Music	Resolved	6/17/2020 8:38:53 AM	Begin forwarded message: From: "donotreply@telelink.ca" Date: May 1, 2020 at 11:40:26 AM NDT To: Info from web site Subject: A new message from Telelink New Message (taken during business hours) Name: [REDACTED] Phone: [REDACTED] Email Address: [REDACTED] Address: [REDACTED] Message: Would like to speak with an enforcement officer. They have neighbors who play loud because throughout the night.. and it keeps everyone up. Would like a callback .
loud music	Resolved	6/17/2020 5:53:47 AM	loud music after 11 pm
[REDACTED]	Closed	1/3/2020 3:36:17 PM	Caller said that his neighbor to the left is plowing with the ATV He said the exhaust is so loud that it woke his child from his nap and as well he is plowing snow out in the road for the plow to take away or to put in someone else's driveway, and on his property.
Retaining Wall	Resolved	12/11/2019 [REDACTED]	Rock wall behind [REDACTED] is falling down. Owner is [REDACTED].
Carlisle Drive (Hangout at the end)	Resolved	11/21/2019 5:50:48 PM	[REDACTED] called and has been noticing every day that the vacant new cul de sac behind her is becoming a hang out for vehicles. I guess since being driven away from the school they are congregating here. They aren't loud or rowdy but they are dumping garbage everywhere and this will continue to be a problem. Last night there was 13 cars there. Dec 2/19: [REDACTED] e-mailed again letting us know there are people littering.
Car Hangout/Garbage Dumping	Resolved	11/20/2019 5:11:05 PM	Category: Other Name: [REDACTED] Location: [REDACTED] Paradise, NL A1L 0L6 Latitude: [REDACTED] Longitude: [REDACTED] Map: [REDACTED] GPS Accuracy: Within 1m Email: [REDACTED] Phone: [REDACTED] Comment: Hi. I live on [REDACTED] and been noticing every day that the vacant new cul de sac behind us is becoming a hang out for vehicles. I guess since being driven away from the school they are congregating here. They aren't loud or rowdy but they are dumping garbage everywhere and this will continue to be a problem. Last night there was 13 cars there.
Darnell's Pub	Resolved	11/20/2019 5:00:42 PM	TOWN OF PARADISE URGENT MESSAGE Call Type: Alarm Type: For: O/c Name: [REDACTED] Address: [REDACTED] Phone #: [REDACTED] Message: There is a lot of loud Darnell's Pub - It is louder then normal. Would like for someone to speak to them to take it down a little. [REDACTED] would like to remain anonymous. Message Given To: sent message to office, did explained to agent that should of clicked script for Darnell's Pub on main page. TOWN OF PARADISE NON URGENT MESSAGE Call regarding: Message for Office For: Name: [REDACTED] Address: [REDACTED] Phone: [REDACTED] Message: calling to complain about the noise coming from Darnell's Pub, did advise her to contact RNC about it as well.

Search Results

- Loud Music** Resolved 7/18/2019 2:02:53 PM Alarm Type: For: Meo Name: [redacted] Address: [redacted] Ave Phone #: [redacted] Message: Caller said that the neighbor across the street is playing drums and it's very loud ,as they have all the windows open .He thinks it [redacted] but it's [redacted] Message Given To: Shawn

-----Original Message----- From: [redacted] [redacted]mailto:[redacted] Sent: July-13-19 11:34 PM To: Info from web site Subject: Noise after 11pm Is there any enforcement of the town bi laws for excessive noise after 11pm? Other municipalities out side of Newfoundland have proper policing by the town and fines to enforce the bi laws, why doesn't the town of paradise provide the same for its residents? When it becomes an issue and preventing others from getting sleep and keeping young children awake, it's definitely a problem. It's happening way to frequent. For the amount of money paid by home owners in town taxes, we shouldn't have to live like this. Regards Town resident, home owner and tax payer Sent from my iPhone
- Noise complaint** Resolved 7/16/2019 1:31:42 PM

Dirt Bikes Resolved 6/13/2019 8:28:06 PM TOWN OF PARADISE URGENT MESSAGE Call Type: Alarm Type: For: Name: [redacted] Address: [redacted] Phone #: [redacted] Message: a lot of dirt bikes loudly driving up and down the road. Message Given To: Ray Fallon
- Dirt Bikes** Resolved 6/8/2019 8:39:28 AM Call Type:MEO Alarm Type:[ListAlarmType] For: On Call Name: [redacted] Address: [redacted] Phone #: [redacted] Message: [redacted] there are children in the area with loud muffiers on their dirtbikes. Message Given To: Kate
- Dog barking** Resolved 5/24/2019 4:50:59 PM From: noreply On Behalf Of [redacted] Sent: May-24-19 7:45 AM To: Info from web site Subject: Noise and Nuisance Complaint I live at [redacted] paradise and our neighbor at [redacted] has a dog they leave outside barking for long periods of time very often late at night. There are times when its 2 to 3hrs of very loud barking into the night. I have asked this neighbor twice over the last several months to let the poor dog in and they have differnt excuses say they will but the noise continues. My mother with [redacted] my children my father and myself have all had many nights of wakefulness due to this issue. Please let me know if there is anything you can do about this issue.
- Loud Music** Closed 5/18/2019 12:00:25 PM Call Type: Alarm Type: For: Meo Name: [redacted] Address: [redacted] Phone #: [redacted] Message: Caller said the neighbor at [redacted] has the garage open and music blasting .She said the walls are actually shaking in her house ,and she is trying to put her child down for a nap .This is also an ongoing issue with this person . Message Given To: SHAWN ARSENAULT
- Dog on property** Resolved 5/1/2019 1:03:13 PM Resident complaining of dog from [redacted] do his business on there property,she tried to talk with her but she was not co-operative (RF)

Resident complaining of dog from [redacted] do his

[redacted]

Loud Music Resolved 3/11/2019 Please see attached e-mail. Thanks

4:28:19 PM

Loud Music	Resolved	3/11/2019 2:22:41 PM	<p>TOWN OF PARADISE URGENT MESSAGE Call Type: Alarm Type: For: On Call Name: [REDACTED] Address: [REDACTED] Ave Phone #: [REDACTED] Message: calling to speak to you about her neighbor and the loud music, that is on going situation for her.. she stated that she was already speaking to Steve Batten about it and would like to speak to him again. Message Given To: Steve Batten</p>
Town Truck Beeping	Resolved	1/7/2019 10:13:02 AM	<p>Call Type: For: O/c Name: [REDACTED] Address: [REDACTED] Next to Coffee Matters Phone # [REDACTED] Message: There is a town of Paradise dump truck on the vacant lot - the dumpster flap is making a lot of noise. It has been doing it for the past 2 hours and it loud banging noise. [REDACTED] is requesting someone to secure it. Message passed to:PUBLIC WORKS ROBERT NEWMAN ----- Message History Account: 1696 Taken: Sun 06-Jan-2019 10:16p DGA Serial#: 2</p>
Reving vechicle / loud music late at night	Resolved	11/6/2018 1:59:17 PM	<p>Nov 5/18:Resident complaining of people at [REDACTED] [REDACTED] reving there vechides and playing loud music in there cars. Very load and finding it hard to sleep.(RF)</p> <p>I had a call from [REDACTED] who lives [REDACTED] [REDACTED] mentioned to me about a man who goes down to [REDACTED] boat launch area almost every [REDACTED] and races his small motorized boat (remote control). [REDACTED] said it is very very loud, that it happens almost nightly and that residents in the area can't sit out on their patio. [REDACTED] said people have spoken to him about it but that he is very confrontational. [REDACTED] said the ducks won't even go to that area now and neither will the birds. [REDACTED] asked for us to go down there [REDACTED] but I told [REDACTED] that there is only 1 person on in the night time and [REDACTED] advises us not to go down there alone. I told [REDACTED] would speak with you and that it will be a couple weeks before we are fully staffed. I also mentioned to her to get a video and send it in to us.</p>
Noise Complaint Nell's Pond	Resolved	6/21/2018 3:35:07 PM	<p>TOWN OF PARADISE NON URGENT MESSAGE Call Type: For: O/c Name: [REDACTED] Address: [REDACTED] Phone [REDACTED] Message: Says there is construction ongoing on [REDACTED] t the moment, and is wondering if it should still be going into the evening like this, and if it will continue into the weekend. Says it is very loud and is quite disruptive for the small neighbourhood.</p>
Noise from construction	Resolved	6/11/2018 10:09:07 AM	<p>Name: [REDACTED] Address: [REDACTED] Phone #: [REDACTED] Message: Noise Complaint - the person [REDACTED] is using his electric guitar at full volume. It is extremely loud. The caller would like the MEO to keep his name confidential as he is afraid of retaliation Message passed to:passed to shawn</p>
Noise Complaint	Resolved	6/9/2018 8:59:55 AM	<p>Call Type:MEO For: On Call. Name: [REDACTED] Spectrum Security Address:softball complex Phone # [REDACTED] there was a false fire alarm earlier this morning, now noticing a loud beeping noise coming from insideCall Type:MEO For: On Call. Name: Babb Address:milton rd. ballfield complex Phone # [REDACTED] Message: Another fire alarm going off. the bldg. from the lower door, closest to the canteen. Message passed to:Ray</p>
fire alarm/Milton	Resolved	5/29/2018 7:21:25 AM	<p>Resident complaining of noise from [REDACTED] after 11pm. (Loud Music) June26/18:Resident at [REDACTED] Ave are complaining of loud music coming from [REDACTED]</p>
Noise Complaint	Resolved	5/15/2018 3:02:22 PM	<p>Calling regarding next door neighbors who have an open fire, and loud bangs [REDACTED] s not sure what they are burning. [REDACTED] would like someone to come and check on it or let her know what is the protocol for open fires and burning refuse. Message passed to:SHAWN ARSENAULT O/C MEO</p>
Open Fire	Resolved	5/8/2018 6:29:29 PM	<p>Call Type: For: Name: [REDACTED] Address: [REDACTED] Phone #: [REDACTED] Message: Noise Complain Message passed to:Shawn Arsenault Was talking to [REDACTED] who said there was loud noise coming from [REDACTED]</p>
Noise Complaint	Resolved	3/26/2018 3:21:35 PM	



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Search Results

You searched for the word or phrase **Noise**. Here are all the matches that were found.

Brief Description	Status	Date	Details
noise complaint	Active	9/28/2020 1:24:27 PM	Call Type: Alarm Type: For: Meo Name: [redacted] Address: [redacted] Phone #: [redacted] Message: [redacted] Noise complaint. Would like someone to come out. Call back if necessary. Message Given To: jordan green
noise complaint	Resolved	9/28/2020 1:20:04 PM	Name: [redacted] Address: [redacted] Phone #: [redacted] Message: Noise complaint, [redacted] Would like to lay a complaint. Would like a call back. Message Given To: Jordan -----Original Message----- From: noreply@paradise.ca [mailto:noreply@paradise.ca] On Behalf Of [redacted] Sent: September 23, 2020 4:57 PM To: Info from Website Subject: Dirt Bikes in Lanark Drive area Good day, I live on [redacted] which [redacted] We are concerned parents in regards to the number of Dirt Bikes and ATV's that travel through Lanark towards St. Thomas Line every evening. The concern is the excessive speed and noise. Not only that but most travel through in front of a busy playground with small children on only the back wheel. A car would not travel through there at the speeds that these bikes are traveling. A child is going to be hurt if this is not stopped. Why not put a speed bump in this location. This would deter speeding by these bikes and vehicles. Thank you for you time.
dirt bikes	Resolved	9/24/2020 11:08:32 AM	Hi there, Got a call from a resident [redacted] who thinks [redacted] is operating a business out of his property. She said that flatbed tow trucks were dropping off vehicles all the time and he is out fixing vehicles from 8 am - 11 pm. She mentioned to me that she was in her backyard last night having a fire and she asked if he could keep the noise down and he responded with a not so nice reply to her. [redacted] also mentioned that the property across the street from him has burned down and he was operating out of that property as well. The address she gave me for him is [redacted]
Noise complaint/business	Active	9/22/2020 9:10:32 AM	> Call Type: > Alarm Type: > For: O/c > Name: [redacted] > Address: 9 Camelot Crescent > Phone #: [redacted] > Message: Would like to remain anonymous - Noise Complaint Issue with a > dog that is left out in the yard that is constantly barking. They put the dog out in the yard at [redacted] regularly and leave it for hours. > Message Given To: clarence >
barking dog	Resolved	9/10/2020 9:28:48 AM	OWN OF PARADISE URGENT MESSAGE Call Type: Alarm Type: For: Meo Name: [redacted] Address: paradise Phone #: [redacted] Message: [redacted] noise complaint, would like someone to stop by, and have them turn the music down. Call back if necessary. Message Given To: robert newman
Noise Complaint	Resolved	9/3/2020 10:09:15 AM	-----Original Message----- From: noreply@paradise.ca [mailto:noreply@paradise.ca] On Behalf Of [redacted] Sent: August 24, 2020 10:33 PM To: Info from web site Subject: [redacted] Not sure if anyone on council or in municipal law enforcement read Facebook posts but from me and all the residents on Trails End Drive is there anything that can be done about cars going up and down the street at all
noise on trails end drive	Resolved	8/25/2020 5:48:50 PM	

Loud Music	Resolved	8/12/2020 1:47:44 PM	<p>hours of the day day and night revving there engines and disturbing the tax paying residents. It is becoming intolerable and people should not have to put up with it. Not sure what we as a resident can due. Any help with this matter would be greatly appreciated.</p> <p>TOWN OF PARADISE URGENT MESSAGE Call Type: Alarm Type: For: Name: [REDACTED] Address: Phone #: [REDACTED] Message: would like to make an official complaint about the address above, music playing very loudly every night. Would like someone to come and have them stop the music from being so loud. Call back if needed. Message Given To: andrea Mon 10-Aug-20 10:47p</p> <p>=====</p> <p>TOWN OF PARADISE URGENT MESSAGE Call Type: For: Name: [REDACTED] Address: [REDACTED] Construction Zone: No Phone #: [REDACTED] Message: neighbor a [REDACTED] is blasting music. Would like someone out to talk to him. It happens quite often Message passed to:kevin</p>
Noise Complaint	Closed	8/8/2020 12:31:24 PM	<p>Received a complaint of a loud motorcycle driving up canterberry</p>
noise complaint	Resolved	7/31/2020 3:45:11 PM	<p>[REDACTED] she didn't want to leave her name but do want to speak to someone - please call her. [REDACTED] - noise complaint</p> <p>[REDACTED] called in April about his neighbour [REDACTED] about having a Kubota tractor in his yard and a flat bed trailer and about [REDACTED] putting old grass clippings in the ditch on [REDACTED] side of the street I had a conversation with [REDACTED] that he cannot put anything in the ditches even if it be decomposable or not and he agreed and said it wouldn't happen any longer I spoke with [REDACTED] explaining he would need a permit to have any commercial equipment on residential property. I then let the right department know about the trailer etc. (development) and they are looking further into it JUNE 14 2020 [REDACTED] called saying [REDACTED] was running a business out of his house and wanted some answers, I had a lengthy conversation with [REDACTED] just saying that things of this nature could take some time and that with COVID on the go it would be even longer (people working from ETC.) He was in agreement and just wanted to inform the town that things were still on going with the property, I let Steve know what was said between me an [REDACTED] and that [REDACTED] was just wondering did [REDACTED] apply for a permit, which I applied I didn't have that information because that's another department (development) (KN)</p> <p>=====000008696===== Sat 04-Jul-20 03:49p</p> <p>=====</p> <p>TOWN OF PARADISE NON URGENT MESSAGE Call regarding:Message for Office For:Town Office Name: [REDACTED] Address: [REDACTED] Phone: [REDACTED] Message:The caller would like to make a noise complaint about their neighbors. She would appreciate a call on this as soon as possible.</p>
[REDACTED]	Closed	7/18/2020 3:41:02 PM	
noise	Resolved	7/6/2020 11:48:30 AM	
Noise Complaint	Resolved	6/17/2020 1:46:48 PM	<p>From: [REDACTED] Date: May 12, 2020 at 8:39:38 PM NDT To: Info from web site Subject: Noise complaint Hi there, I wanted to bring a noise complaint to your attention. I read the noise and nuisance regulations and I believe my neighbour is in violation of them. My neighbour has a dog in their yard and all day long from morning into the evening that dog is barking constantly at everything. It's been this way since they got the dog about 2 or 3 years ago and it's to the point that I can't even enjoy my patio without the dog barking at me constantly and It's so frustrating.The address of the home is [REDACTED] I'm not sure if there is a different route I'm suppose to go to report this but If you need anymore information from me or you could point me in the right direction I'd appreciate it! Looking forward to your response. ----- Origin: https://www.paradise.ca/en/town-hall/Noise-and-Nuisance.aspx ----- This email was</p>

Search Results

			sent to you by [redacted] through https://www.paradise.ca/.
Dog Complaint	Resolved	6/17/2020 1:26:42 PM	Begin forwarded message: From: "donotreply@telelink.ca" Date: May 7, 2020 at 1:42:45 PM NDT To: Info from web site Subject: A new message from Telelink New Message (taken during business hours) Name: [redacted] Phone: [redacted] Email Address: Address: [redacted] Message: He calling about a dog on [redacted] The dog is outside daily, and is often whining and pawing at the door to get inside. He doesn't know if there is any type of neglect happening, but thought he should pass it along anyway
noise complaint	Resolved	6/17/2020 5:44:44 AM	Caller wants a callback regarding noise complaining - Jackhammering
Race Track/Dirt Bike/Noise Complaint	Resolved	6/11/2020 11:25:20 AM	From: "donotreply@telelink.ca" Date: May 27, 2020 at 11:07:45 AM NDT To: Info from web site Subject: A new message from Telelink New Message (taken during business hours) Name: [redacted] Email Address: [redacted] Address: summit Drive Message: Would like to make a noise complaint, please call back asap
Noise complaint/business	Resolved	3/13/2020 7:41:29 PM	A resident just called to inform us of a business that is being ran out of a home on Christopher Street. The vehicles are parking on the street... and it is a one way street. Generators are being ran all hours of the day. Car work being done/tire changes She would like for us to come by now and see this in action.
Darnell's Pub	Resolved	11/20/2019 5:00:42 PM	TOWN OF PARADISE URGENT MESSAGE Call Type: Alarm Type: For: O/c Name: [redacted] Address [redacted] Road Phone #: [redacted] Message: There is a lot of loud Darnell's Pub - It is louder then normal. Would like for someone to speak to them to take it down a little. She would like to remain anonymous. Message Given To: sent message to office, did explained to agent that should of clicked script for Darnell's Pub on main page. TOWN OF PARADISE NON URGENT MESSAGE Call regarding:Message for Office For: Name: [redacted] Address:Lives [redacted] Phone [redacted] Message:calling to complain about the noise coming from Darnell's Pub, did advise her to contact RNC about it as well.
Animal barking	Resolved	10/29/2019 9:16:45 AM	From: noreply On Behalf Of [redacted] Sent: October-29-19 6:08 AM To: Info from web site Subject: [redacted] Hi! I have a quick question about animal control regulations. I live in an attached duplex and the attached unit recently sold. The new owner has a dog that barks continuously for hours when left alone. It is not outside when barking, it is kept inside the dwelling. So I assume I have no recourse given that the noise is coming from inside the dwelling? I plan to speak with the neighbour today, but wanted to see if there are any town rules/regulations regarding this type of noise that would lend support to my case should the neighbour become difficult about it. Thank you in advance. [redacted]
Noise Complaint/Barking Dogs	Resolved	9/4/2019 4:55:52 PM	-----Original Message----- From: donotreply@telelink.ca [mailto:donotreply@telelink.ca] Sent: August-25-19 10:53 AM To: Reception Subject: Your Messages =====0000008696=====
			Sun 25-Aug-19 11:22a =====
			TOWN OF PARADISE NON URGENT MESSAGE Call regarding:Message for Office For: Name: [redacted] Address [redacted] Phone [redacted] Message:noise complaint for his neighbor he says there is always a racket, and they have a bunch of dogs barking all day long and there is never any peace ----- Message History Account: [redacted] Taken: Sun 25-Aug-2019 11:22a BRY [redacted]
			=====0000008696=====
			This email and any files transmitted with it are confidential and intended solely for the use of the individual or entity to whom they are addressed. If you have received this email in error, please notify the system manager. This message contains confidential information and is intended only for the individual

named. If you are not the named addressee, you should not disseminate, distribute or copy this email. Please notify the sender immediately by email if you have received this email by mistake and delete this email from your system. If you are not the intended recipient, you are notified that disclosing, copying, distributing or taking any action in reliance on the contents of this information is strictly prohibited.

-----Original Message----- From: noreply On Behalf Of [REDACTED] Sent: August-28-19 10:40 AM To: Info from web site Subject: Concern Hi there, I'm a resident of Paradise- living at [REDACTED] I'm writing as I'm a little concerned by the ongoing construction behind, in front of, and to the right of our home. While I totally understand the need to develop our town, I feel that over the past 5 years of living here, we've gotten less and less consideration over time. Since we purchased this home [REDACTED] we've gotten used to 6am construction and development. While it's wonderful to see progression, the constant noise, number of trucks/vehicles parked outside of our home, and of course added suspicious activity around our property has caused serious frustration. At times, even fear. For years now, it's been the constant development of the 50+ community- (whose backyard now face our front yard) but most recently it's what we assume is the expansion of Lanark that's causing more grief. While I understand fully that these things cannot be done without causing disruption, it should never be done after 8pm. We are awoken at night to trucks unloading fill at 11pm or later. Also, we're listening to generators running all night long. With the amount of property tax we pay, we should get to enjoy our home. Instead, the majority of the time we look out the window, we see a parking lot for heavy machinery. Last winter for example, there was one parked outside of our home for 4 months -narrowing the road for snow plows and an impairment to drivers. An accident waiting to happen. I've never made a complaint as I'm not the type of person to do so. However, I feel the sudden need to voice my concerns. It's simply an act of common curtesy that we're asking for. There's a possibility that perhaps the town is also unaware of what really happening here? Especially after hours. Either way, I look forward to hearing from you and hope that our concerns can be forwarded onward. As I said before, we spend much too money to the Town of Paradise to be dealing with these things daily. Enough is enough. [REDACTED]

Construction Work At All Hours Resolved 8/28/2019 3:51:52 PM

Noise Resolved 8/12/2019 10:22:56 AM

Elgin Park Resolved 8/9/2019 7:54:21 AM

Noise complaint Resolved 7/16/2019 1:31:42 PM

Noise complaint at house Resolved 5/28/2019 4:17:38 PM

Dog barking Resolved 5/24/2019 4:50:59 PM

[REDACTED] is an air B&B police were called there 5am Sunday morning blasting music

Kids hanging out in the park and making a lot of noise

-----Original Message----- From: [REDACTED] Sent: July-13-19 11:34 PM To: Info from web site Subject: Noise after 11pm Is there any enforcement of the town bi laws for excessive noise after 11pm? Other municipalities out side of Newfoundland have proper policing by the town and fines to enforce the bi laws, why doesn't the town of paradise provide the same for its residents? When it becomes an issue and preventing others from getting sleep and keeping young children awake, it's definitely a problem. It's happening way to frequent. For the amount of money paid by home owners in town taxes, we shouldn't have to live like this. Regards Town resident, home owner and tax payer Sent from my iPhone

Hi Steve As you can see, our neighbours are at it again. Woken from our sleep again:(I've called police and made complaint but our neighbours lack of respect and ignorance for other people is disgusting. This again is [REDACTED] I'm sure your familiar with the house. Please advise what will be done. See attached two videos Thank you [REDACTED]

From: noreply On Behalf Of [REDACTED] Sent: May-24-19 7:45 AM To: Info from web site Subject: Noise and Nuisance Complaint I live at [REDACTED] paradise and our neighbor at [REDACTED] has a dog they leave outside barking for long

Noise at EPE/Dog Issue	Resolved	1/29/2019 4:27:39 PM	<p>periods of time very often late at night. There are times when its 2 to 3hrs of very loud barking into the night. I have asked this neighbor twice over the last several months to let the poor dog in and they have different excuses say they will but the noise continues. My [REDACTED] [REDACTED] have all had many nights of wakefulness due to this issue. Please let me know if there is anything you can do about this issue.</p> <p>[REDACTED] dropped in to talk about the noise happening in the night time at EPE. We explained to him that we will d patrols between 630-730pm. He also mentioned his neighbour at [REDACTED] having their gate knocked down and the dogs living there going on their property to do their business. the owner of the house is [REDACTED]</p> <p>Call Type: For; O/c Name: [REDACTED] Address: [REDACTED] Phone #: [REDACTED] Message: There is a town of Paradise dump truck on the vacant lot - the dumpster flap is making a lot of noise. It has been doing it for the past 2 hours and it loud banging noise. She is requesting someone to secure it. Message passed to:PUBLIC WORKS ROBERT NEWMAN [REDACTED] Message History Account: [REDACTED] Taken: Sun 06-Jan-2019 10:16p DGA Serial#: 2</p>
Town Truck Beeping	Resolved	1/7/2019 10:13:02 AM	
Milton Road ball field	Resolved	9/21/2018 4:35:41 PM	[REDACTED] observed lights after hours and noise coming from Milton Road ball field. 11:20pm- 10:30.
Noise complaint on Picco Drive	Resolved	9/20/2018 2:13:48 PM	[REDACTED] had a complaint regarding work being done by Pennycon behind his house.
Occurrences at [REDACTED]	Closed	8/28/2018 9:02:31 AM	<p>July 30/18: Name: Anon Address: [REDACTED] Phone #: 0000000000 Message: There is a pit bull off it's leash at [REDACTED] that is running around the neighborhood. Caller didn't want to leave his name or number. Message passed to:Shawn Aug 3/18; Received email about dog running loose around Octagon Pond School. Aug 10/18: Name: [REDACTED] Address: [REDACTED] Phone #: [REDACTED] Message: found a dog. Tag on collar says "Town of Paradise -- 2881". He has no idea what the code means Message passed to:Shawn Arsenault Aug. 11/18: Name: [REDACTED] Address: [REDACTED] Phone #: [REDACTED] Message: found a dog with the tag 2881, got a collar on him. Message passed to:passed to alton Aug. 11/18:Name: [REDACTED] Address: [REDACTED] Phone #: [REDACTED] Message: Would like to remain anonymous - Owners live in the [REDACTED]</p> <p>[REDACTED] Large Female Boxer Darker Brown - Pinkish Red Collar - The dog is roaming around loose and she would like for the MEO to talk to the owner. It is an ongoing issue. Message passed to:passed to alton Aug. 12/18: Name: [REDACTED] Address: [REDACTED] Phone #: [REDACTED] Message: Picked up a stray dog Tan and White Large Boxer Male - Not wearing tag or collar but very friendly. He has the dog in his possession. Please call to arrange for pick up. Message passed to:Steve Aug 17/18: Name: [REDACTED] Address: [REDACTED] Phone #: [REDACTED] Message: had found a missing boxer with the tag 2881 Message passed to:Kate Aug. 22/18: Received a complaint about dogs barking at [REDACTED] Aug. 24/18 Name: Anonymous Address: [REDACTED] Phone #: 0000000000 Message: dog is off the leash , barking non stop. 3 dogs are always barking. Message passed to:steve batten Aug. 27/18: Resident found dog tag #2881. For: On Call Name: Anonymous Address: [REDACTED] Phone #: [REDACTED] Message: Large boxer dog from Hampden drive running loose around Sgt. Donald Lucas Drive. The caller wished to remain anonymous but she stated that this is an ongoing issue. Message passed to:Shawn Sept.13/18. Caller phoned office again regarding complaint. Would not leave his info. Will check and update. (JP) Sept 15/18: Call regarding:Message for Office For: Name:Anon Address: [REDACTED] Phone:0000000000 Message:pit bull and wiener dog locked in house 48 hours at a time. smells of urine. drug dealing house weapons in the house. apparently her brother did a drive by shooting the other day (onthe news) [REDACTED]</p>

Sept 15/18: Message: Had called earlier today about the same address and two dogs that have been trapped in that house for more than 48 hours. Is wondering if anything will be done or can be done. Did not want to get involved with the family, and didn't want to leave a name because of this. Message passed to:Kate Sept. 21/18: Complaint about welfare of dog. Told caller to contact RNC as there is nothing we can do.(SA)

Dirt Bikes around Neill's Pond

Resolved 7/13/2018 8:29:56 AM

TOWN OF PARADISE URGENT MESSAGE Call Type: For: Meo Name: Address: Phone #: Message: she lives in there are kids always using the trail that goes around neils pondto drive atv's and dirt bikes, there always doing wheelies and making a lot of noise, she does not think there supposed to ride on the trail. She said they usually meet up near her building around 5pm every day. she wanted to make a complaint about it. Message passed to:passed to kate

Neils Pond

Closed 7/6/2018 3:20:10 PM

Name Address: Phone #: Message: the wharf teenagers are riding dirt bikes and smoking and making a lot of noise. Message passed to:Shawn

Noise from Woodstock Gardens Construction

Resolved 7/4/2018 2:53:54 PM

Complaining about developer using excavator all the time.

Noise from construction

Resolved 6/11/2018 10:09:07 AM

TOWN OF PARADISE NON URGENT MESSAGE Call Type: For: O/c Name: Address: Phone #: Message: Says there is construction ongoing on Sedgewick Street at the moment, and is wondering if it should still be going into the evening like this, and if it will continue into the weekend. Says it is very loud and is quite disruptive for the small neighbourhood.

Noise Complaint

Resolved 6/9/2018 8:59:55 AM

Name: Address: Phone #: Message: Noise Complaint - the person at Drive is using his electric guitar at full volume. It is extremely loud. The caller would like the MEO to keep his name confidential as he is afraid of retaliation Message passed to:passed to shawn

fire alarm/Milton

Resolved 5/29/2018 7:21:25 AM

Call Type:MEO For: On Call. Name: Spectrum Security Address:softball complex Phone #: Message: there was a false fire alarm earlier this morning, now noticing a loud beeping noise coming from insideCall Type:MEO For:

Search Results

			On Call. Name: [REDACTED] Address:milton rd. ballfield complex Phone #: [REDACTED] Message: Another fire alarm going off. the bldg. from the lower door, closest to the canteen. Message passed to:Ray
Noise Complaint	Resolved	5/15/2018 3:02:22 PM	Resident complaining of noise from [REDACTED] after 11pm. (Loud Music) June26/18:Resident at [REDACTED] [REDACTED] re complaining of loud music coming from [REDACTED] [REDACTED]
Noise Complaint	Resolved	3/26/2018 3:21:35 PM	Call Type: For: Name: [REDACTED] Address: [REDACTED] [REDACTED] Phone #: [REDACTED] Message: Noise Complain Message passed to:Shawn Arsenault Was talking to daughter of residence who said there was loud noise coming from [REDACTED] [REDACTED] which was preventing her elderly parents from going to sleep.
Noise Complaint	Resolved	3/5/2018 11:34:21 AM	Complaint about the noise at [REDACTED] on Sunday, March 4/18.
Noise question	Resolved	2/27/2018 7:57:31 AM	Calling to find out when quiet hours are. A person on her street is revving their motorcycle really loud
Beeping horn	Resolved	2/8/2018 8:30:14 AM	Call Type:Darnell's Pub - Noise Complaints For: Name: Refused Address: [REDACTED] Phone #: [REDACTED] Message: Some is beeping the horn for a long period of time. It doesn't seem to be a car alarm, She Believes that someone is trying to get the attention on a patron of the bar. However it is 2am and the beeping has been going on for a long time now ADVISED CALLER TO CONTACT RNC AS NO MUNICIPAL OFFICER ON CALL BETWEEN 12 AM AND 4 AM.
Noise on Carlisle Drive	Resolved	1/23/2018 4:17:42 PM	Call Type:Darnell's Pub - Noise Complaints For: Name: [REDACTED] Address: [REDACTED] Phone #: [REDACTED] Message: Next door, is a party or loudly playing ADVISED CALLER TO CONTACT RNC AS NO MUNICIPAL OFFICER ON CALL BETWEEN 12 AM AND 4 AM.
Loader making noise when snow clearing	Resolved	1/16/2018 8:28:46 AM	Complaining that [REDACTED] of [REDACTED] is snow clearing at 2 and 3am in the morning.
Dirtbike on Spracklin Blvd	Resolved	1/15/2018 10:16:00 AM	Call Type: For: On Call Name: Did Not Want To Give Address: [REDACTED] Phone #: 0000000000 Message: There's a 16 yr old on a dirt bike driving up and down the street doing pop wheelies .Making a loud noise with the bike and she has a baby trying to sleep .This is an ongoing issue. Message passed to:STEVE BATTEN ----- ----- Message History Account: 1696 Taken: Sun 14-Jan-2018 3:32p JSN Serial#: 3



Search Site

- [home](#)
- [in / out](#)
- [chambers calendar](#)
- [boardroom calendar](#)
- [resource centre](#)
- [discussion forum](#)
- [employee directory](#)
- [news](#)
- [announcements](#)
- [photo gallery](#)
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- [job openings](#)
- [related links](#)
- [MEO IA](#)
- [Issues and Actions](#)

Search Results

You searched for the word or phrase **Noisy**. Here are all the matches that were found.

Brief Description	Status	Date	Details
Speeding Vehicle	Resolved	7/8/2020 8:41:55 AM	<p>> TOWN OF PARADISE > URGENT MESSAGE > > Call Type: > Alarm Type: > For: Road Safety > Name: [REDACTED] > Address: [REDACTED] Road > Phone #: [REDACTED] > Message: there is a neighbor up the road with a car, a Gray Dodge > Magnum, and it is very loud, noisy, and he is driving recklessly > Message Given To: Renee [REDACTED] [REDACTED] has a high performance car which he starts up for about 20 minutes at a time. This causes the house to vibrate. This can happen at 11-12 at night or even 1 am. Last year there were times it was at 2 am. There are also others that visit with their cars and causing a disturbance. [REDACTED] would like someone to contact him to discuss. Also, if possible to keep this anonymous.</p>
Noisy car at night	Resolved	6/5/2019 4:18:58 PM	

-----Original Message-----

From: [REDACTED]
Sent: August 18, 2020 10:15 PM
To: Steve Batten
Cc: MEO
Subject: Re: Your Messages from Telelink

Hey Steve

These residents want to speak with you.

I spoke with [REDACTED], they are looking to speak with A supervisor, he's very upset. Saying he's getting lawyer involved for harassment and so on.

Says he can have his music as loud as he wants until 11pm.

I had a conversation as good as could with him. He wasn't to bad honestly just a little upset.

Thanks [REDACTED]

> On Aug 18, 2020, at 9:50 PM, "donotreply@telelink.ca" <donotreply@telelink.ca> wrote:
>
> TOWN OF PARADISE
> URGENT MESSAGE
>
> Call Type:
> Alarm Type:
> For: Meo
> Name: [REDACTED]

- > Address: [REDACTED]
- > Phone #: [REDACTED]
- > Message: Got a notice on his door, within the hour, Would like a call back ASAP. Caller is not very happy.
- > Message Given To: [REDACTED]
- >

From: [Steve Batten](#)
To: [Steve Batten](#)
Subject: FW: [REDACTED]
Date: November-01-19 12:44:00 PM
Attachments: [image001.png](#)

Generator was off on Oct. 31/19.

From: Reception
Sent: October-30-19 4:01 PM
To: MEO
Subject: FW: 82 Brougham

Hey Guys,

[REDACTED] – owner was [REDACTED] who is now deceased. We recently received another call from a resident at [REDACTED] with regards to the generator noise...

Pansy Skinner
Reception

P: 709.782.1400 F: 709.782.3601
Reception@paradise.ca
www.paradise.ca



 Please consider whether it is necessary to print this email

From: Kate Spracklin
Sent: May 27, 2020 11:20 AM
To: MEO
Cc: Steve Batten
Subject: Fwd: A new message from Telelink

Hi Steve

I spoke with [REDACTED] and his issue is the noise from the dirt bikes coming from duffs farm. He said the boys make ramps and then race dirt bikes there (all on private property) He said the noise is deafening. I wasn't sure what to tell him so I told him I would speak with my boss first and get back to him when I had an answer. Thanks

Kate Spracklin

Municipal Enforcement
Officer



P: [709.782.1362](tel:709.782.1362)

F: [709.782.3601](tel:709.782.3601)

kspracklin@paradise.ca

www.paradise.ca

From: "donotreply@telelink.ca" <donotreply@telelink.ca>
Date: May 27, 2020 at 11:07:45 AM NDT
To: Info from web site <Info@paradise.ca>
Subject: A new message from Telelink

New Message (taken during business hours)

Name: [REDACTED]

Phone: [REDACTED]

Email Address: [REDACTED]

Address: [REDACTED]

Message: Would like to make a noise complaint, please call back asap

For your review.

-----Original Message-----

From: noreply On Behalf Of [REDACTED]

Sent: August-28-19 10:40 AM

To: Info from web site

Subject: Concern

Hi there

I'm a [REDACTED]. I'm writing as I'm a little concerned by the ongoing construction behind, in front of, and to the right of our home. While I totally understand the need to develop our town, I feel that over the past 5 years of living here, we've gotten less and less consideration over time. Since we purchased this home about 5 years ago, we've gotten used to 6am construction and development. While it's wonderful to see progression, the constant noise, number of trucks/vehicles parked outside of our home, and of course added suspicious activity around our property has caused serious frustration. At times, even fear.

For years now, it's been the constant development of the 50+ community- (whose backyard now face our front yard) but most recently it's what we assume is the expansion of Lanark that's causing more grief. While I understand fully that these things cannot be done without causing disruption, it should never be done after 8pm. We are awoken at night to trucks unloading fill at 11pm or later. Also, we're listening to generators running all night long. With the amount of property tax we pay, we should get to enjoy our home. Instead, the majority of the time we look out the window, we see a parking lot for heavy machinery. Last winter for example, there was one parked outside of our home for 4 months -narrowing the road for snow plows and an impairment to drivers. An accident waiting to happen.

I've never made a complaint as I'm not the type of person to do so. However, I feel the sudden need to voice my concerns. It's simply an act of common curtesy that we're asking for. There's a possibility that perhaps the town is also unaware of what really happening here? Especially after hours.

This e-mail message (including attachments, if any) is confidential and may be privileged. Any unauthorized distribution or disclosure is prohibited. Disclosure to anyone other than the intended recipient does not constitute waiver of privilege. If you have received this e-mail in error, please notify us and delete it and any attachments from your computer system and records.

From: [REDACTED]
Sent: May 25, 2020 10:30 AM
To: Lisa Niblock; Alton Glenn; Barry Newman; Steve Batten
Subject: [REDACTED]

RE: THREE ISLAND POND COUNTRY ESTATES

Hi,

Me again.

Thank you all for your help with this matter in 2017/2018. For continuity, I'm attaching this message to all of our previous emails, including photos. (Please remember, these are issues that have already been addressed.) I'm also sending the Municipal Enforcement emails.

At that point, the developer had cleaned up the area and hired a private security company to do regular patrols, and your municipal enforcement had increased their patrols. Things did improve with regard to dumping/vandalism. We hoped that when they started to build, the problem would take care of itself. Unfortunately, no lots have sold and the area continues to be a hangout.

The vehicles are there all of the time - every day, several times a day - but not the same time everyday. (Although there does seem to be activity there most evenings between 8:00 and 9:00.)

We're assuming there's drug involvement, but we're not witnessing anything - just a pattern. And the speeding/garbage/noise continue to be a problem.

We have spoken to the RNC, and they did respond quickly, but there's not much they can do if nobody sees anything. They have begun to do regular patrols in the area.

This is still a significant problem for the neighbourhood.

The developers have always made an effort to keep on top of things. None of this is their fault. Perhaps they could put signs in the area - Private Property- No Loitering/No Littering/No ATVs - or cameras???

We've always had issues with quads/dirt bikes/snowmobiles tearing up Dawe's Rd to access this area, but yesterday was the worst ever. There were at least 8/9 cars/trucks/jeeps parked at the end of Balsomwood Rd. 10/12 dirt bikes and 3 quads racing like maniacs around Dawe's/Balsomwood/Round Pond Rd. My husband did call the RNC.

Dawe's Rd is very narrow, and in rough shape. The speed limit is 30 kph. The only public launch area to Three Island Pond is on Dawe's. There's been an increase in traffic lately with people using the pond. Cars are parked on both sides of the road and there are pedestrians moving about. Yesterday we watched 6 cars, 3 quads and 9 dirt bikes speed down our road one after the other (leaving the development). It's a wonder somebody wasn't killed.

And then there are the ones who access the area by Round Pond Rd...

I'm not sure how things are functioning with the Town of Paradise during the quarantine, but we're worried that things are starting to escalate.

Thanks again for your help with this.

[REDACTED]

[REDACTED]

On Tue, May 1, 2018 at 8:41 PM Debbie Kendall <[REDACTED]> wrote:

Thanks.

On Tue, May 1, 2018 at 2:08 PM, Paul Dinn <pdinn@paradise.ca> wrote:
Thanks for this. I will ask staff to look into this and see if there is something more permanent that can be done.

Paul

Sent from my iPhone

From: [REDACTED]
Sent: June 14, 2020 11:14 AM
To: Steve Batten
Subject: [REDACTED]

Hi Steve,

I would like a chance to have a chat about the ongoing construction happening every day at [REDACTED] e. Whether he's building a Jungle Jim for clients or constantly loading and off loading equipment it's now become a real nuisance. The constant noise late into the night and very early morning is overwhelming.

This past week a random load of topsoil was dropped on the side of the road, on his grass, and then was moved to a clients several houses down [REDACTED] using the Kubota tractor he has. While the orange dump trailer may be considered personal it regularly shows up with a full load of stone or gravel.

I was under the impression that he didnt have a business registered at his home address and I didn't receive a notice that one would be applied for.

Again when you have a moment could you please call me.

[REDACTED]

-----Original Message-----

From: noreply On Behalf Of [REDACTED]

Sent: August-23-19 10:36 AM

To: Info from web site

Subject: Noise and animal complaint

I want to make an anonymous noise complaint. I rent in Elizabeth park. This has been an ongoing problem. I have a [REDACTED], I can't afford to move, and I can't do any heavy lifting involved with moving. The landlord who lives above us [REDACTED] bark for hours on end all times of the day and night like last night from 2am onward.

Origin: <https://www.paradise.ca/en/town-hall/Contact-Us.aspx>

This email was sent to you by [REDACTED] through <https://www.paradise.ca/>.

From: Alton Glenn
Sent: April 25, 2020 12:15 PM
To: Steve Batten
Cc: Council
Subject: Noise Complaint

Steve:

Councillor Street mentioned a noise complaint at this week's Committee meeting. It comes from [REDACTED] who lives on McGee and has a complaint about noise (music, etc) coming from [REDACTED]. I advised Councillor Street to inform [REDACTED] to call the Town at the time the noise is being made so the matter can be addressed.

Please make note of this matter for the MEOs attention.

Thanks,
Alton

Alton Glenn, MCIP
Director, Planning and Protective Services

Good evening Mr. Batten,

I would like to bring to your attention the excessive speeding and noise generated by the traffic driving on Tyrell drive. Cars, trucks, and motorcycles, turn on to Tyrell from st Thomas line and continue to drive extremely fast. This is a family neighborhood with many children and families. It will not be long before someone is injured or worse.

Myself along with many other neighbors think installing a speed bump on Tyrell shortly after turning onto the street could be a potential solution to help slow down drivers. I am wondering if you can point me in the right direction regarding a request or how to get a speed bump on this street.

Thank you for all your help and cooperation in advance.



Origin: <https://www.paradise.ca/Modules/contact/search.aspx?s=9olrhHWd9DMzLNoH7t07VweQuAleQuAl>

-----Original Message-----

From: donotreply@telelink.ca [<mailto:donotreply@telelink.ca>]

Sent: September-13-19 6:01 PM

To: Reception; MEO; Alton Glenn; Jennifer Janes; Julie Milley; Stephen Stockley

Subject: Your Messages from Telelink

TOWN OF PARADISE
URGENT MESSAGE

Call Type:

Alarm Type:

For: Meo

Name: [REDACTED]

Address: [REDACTED]

Phone #: [REDACTED]

Message: NEIGHBOR IS USING AN EXCAVATOR BETWEEN THE TWO HOMES AND MAKING A LOT OF NOISE AND DISTURBING EVERYONE. SEEMS TO BE AN ON GONG ISSUE. HAS SOME CONCERNS AND ISSUES WOULD LIKE A CALL ON THE MATTER AND HAVE THIS ADDRESSED

Message Given To: no meo, emailed over

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From: [Steve Batten](#)
To: [Steve Batten](#)
Subject: FW: Your Messages from Telelink
Date: August-30-19 2:40:00 PM

-----Original Message-----

From: donotreply@telelink.ca [<mailto:donotreply@telelink.ca>]
Sent: August-17-19 10:36 PM
To: Reception; MEO; Alton Glenn; Jennifer Janes; Julie Milley; Stephen Stockley
Subject: Your Messages from Telelink

TOWN OF PARADISE
URGENT MESSAGE

Call Type:
Alarm Type:

For:

Name: [REDACTED]

Address: [REDACTED]

Phone #: [REDACTED]

Message: Caller said the people living at [REDACTED] are having a loud party and her kids can't sleep because of the music

Message Given To: n/a for Julie

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Renée dealt with issue

-----Original Message-----

From: donotreply@telelink.ca [<mailto:donotreply@telelink.ca>]

Sent: November-11-19 12:07 AM

To: Reception; MEO; Alton Glenn; Jennifer Janes; Julie Milley; Stephen Stockley

Subject: Your Messages from Telelink

TOWN OF PARADISE

URGENT MESSAGE

Call Type:

Alarm Type:

For: O/c

Name:

Address:

Phone #:

Message: There is a lot of loud Darnell's Pub - It is louder then normal. Would like for someone to speak to them to take it down a little. She would like to remain anonymous.

Message Given To: sent message to office, did explained to agent that should of clicked script for Darnell's Pub on main page.

-----Original Message-----

From: donotreply@telelink.ca [mailto:donotreply@telelink.ca]

Sent: August-25-19 10:53 AM

To: Reception

Subject: Your Messages

=====000008696=====

Sun 25-Aug-19 11:22a

=====
TOWN OF PARADISE
NON URGENT MESSAGE

Call regarding:Message for Office

For:

Name: [REDACTED]

Address: [REDACTED]

Phone: [REDACTED]

Message:noise complaint for his neighbor he says there is always a racket, and they have a bunch of dogs barking all day long and there is never any peace

Message History Account: 8696

Taken: Sun 25-Aug-2019 11:22a BRY

Serial#: 1

=====000008696=====

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From: [Steve Batten](#)
To: [Steve Batten](#)
Subject: FW: Your Messages
Date: November-21-19 4:25:00 PM

=====000008696=====

Mon 11-Nov-19 12:09a

===== TOWN
OF PARADISE
NON URGENT MESSAGE

Call regarding:Message for Office

For:

Name [REDACTED]

Address:Lives On Gosses Road

Phone [REDACTED]

Message:calling to complain about the noise coming from Darnell's Pub, did advise her to contact RNC about it as well.

Message History Account: 8696
Taken: Mon 11-Nov-2019 12:09a LTZ
Serial#: 2

=====000008696=====

On Jul 20, 2020, at 11:25 PM, [REDACTED] > wrote:

Good day,

Unfortunately again this year, I am writing you about Elgin Park. To refresh your memory I have included an email below

This year is a repeat of previous years. For example on Sunday night/Monday morning our house was woke up 4 times by gatherings of teens in the park. All after 1:30 in the morning.

Tonight no one is able to get to sleep as there is a group yet again in the playground area. It is 11:25 pm and they just left. But they will be back if past experience holds true

They yell. Play music. Throw things at the playground equipment I guess to just make noise. Swear at the top of their lungs. Fight. Try to break playground equipment for fun.

In general if it is a nice evening and night weather wise they gather. Which means if it is a nice evening we are sleep deprived and woke up a number of time

Sadly we wish for bad weather so we can get some sleep.

When is this madness going to the end?

When is the Town going to address the problem once and for all ?

Do I have to contact the media, show them my history of emails and shame the town into doing something to finally address this matter?

I have given up phoning the after hours service. If someone does respond, the gathering just returns. We have better things to do during the night then to play this game repeatedly.

I am sick of emailing to town and you are probably sick of hearing from me.

I am sick of picking up beer cans and broken beer bottles multiple times a week in my backyard .

As Mayor and Deputy Mayor, please outline your plan to address this ongoing problem permanently.

I can be reached at [REDACTED]

----- Forwarded message -----

From: [REDACTED]

Date: Tue, Jun 30, 2020, 8:43 PM

Subject: Re: Elgin Park

To: Steve Batten <SteveB@paradise.ca>

Cc: Alton Glenn <AGlenn@paradise.ca>

Thanks Steve!

Begin forwarded message:

From: "donotreply@telelink.ca" <donotreply@telelink.ca>
Date: May 12, 2020 at 9:03:38 AM NDT
To: Info from web site <Info@paradise.ca>
Subject: A new message from Telelink

New Message (taken during business hours)

Name: [REDACTED]

Phone: [REDACTED]

Email Address: [REDACTED]

Address: [REDACTED]

Message: He is calling regarding incessant noise from a construction site that has been going on for several years. Caller stated that he has reached his breaking point. He called yesterday and the call was not returned. If he doesn't get a call back today he will be involving the police.

From: Pansy Skinner <pskinner@paradise.ca>
Date: June 2, 2020 at 2:55:39 PM NDT
To: MEO <MEO@paradise.ca>
Cc: Dawn Doody <ddoody@paradise.ca>
Subject: Fwd: A new message from Telelink

Called resident back looking for more information... he had a note on his door about loud music. Please call him.

Thanks

Pansy Skinner
Reception
Town of Paradise
709-782-1400

Begin forwarded message:

From: "donotreply@telelink.ca" <donotreply@telelink.ca>
Date: June 2, 2020 at 2:48:52 PM NDT
To: Info from web site <Info@paradise.ca>
Subject: A new message from Telelink

New Message (taken during business hours)

Name: [REDACTED]
Phone: [REDACTED]
Email Address: noemail@noemail.com
Address: [REDACTED]
Message: Please contact asap

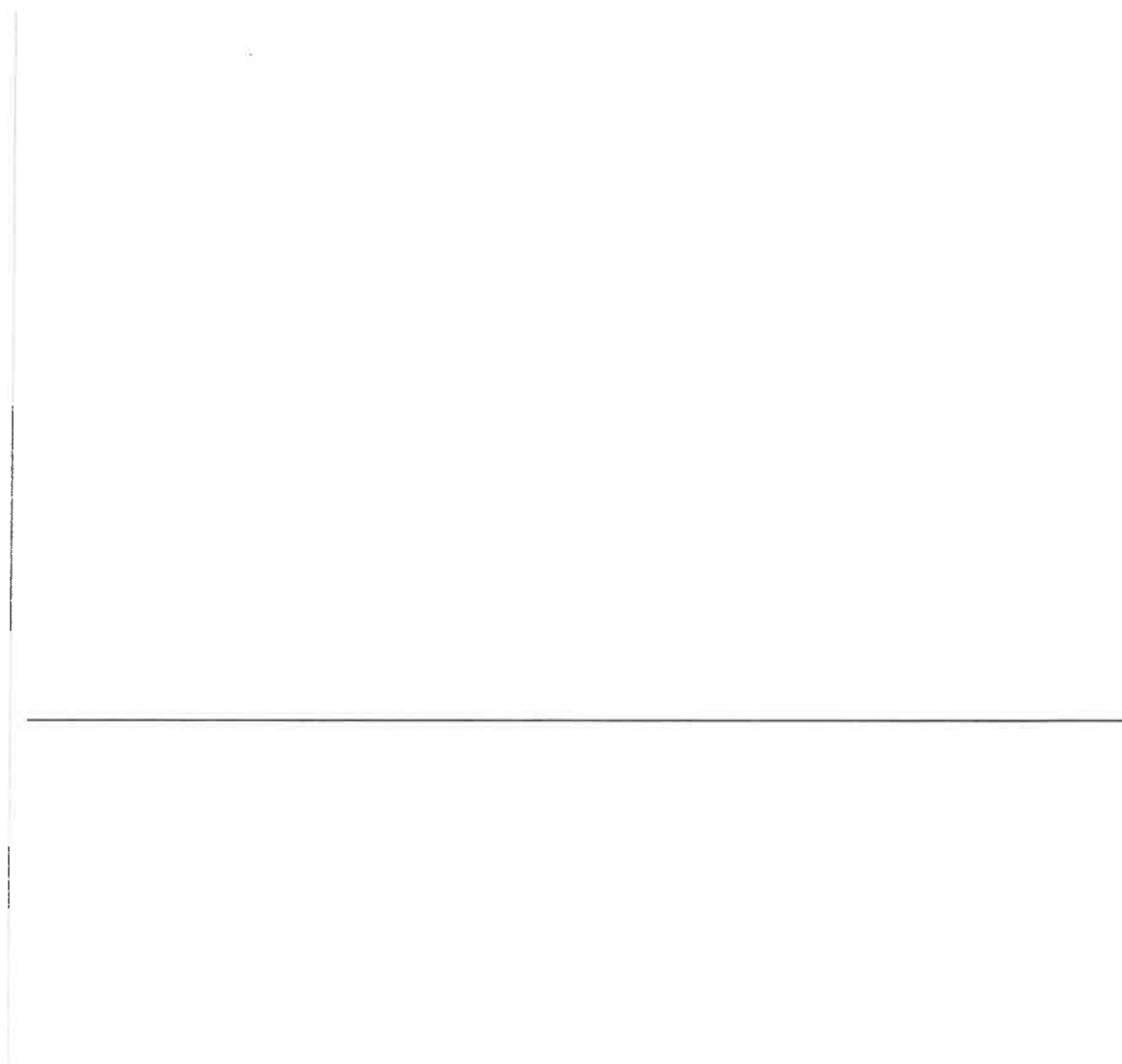
From: [REDACTED] >
Sent: May 28, 2020 10:39 AM
To: Lisa Niblock <l niblock@paradise.ca>
Cc: Dan Bobbett <dbobbett@paradise.ca>
Subject: Re: ATV ACCIDENT - THREE ISLAND POND ROAD

Hi Lisa

[REDACTED] I hope the attached file can play on your system. What is surprising is this is much less noise and of shorter duration than earlier this morning. It was recorded inside my home however the window was open. Let me know if you are able to listen to the attached file.

kindest regards

[REDACTED]



Although my work involved safety I can not tell you what the probability of an ATV/walker accident is in any given summer. However based on numbers from the survey the number of walker/ATV encounters exceeds 75,000. This can be verified by doing the math and I would suggest it be checked. If the town could find an actuary that knew how to access this result you might get a probability for seeing an accident in any given year.

Myself I thought that the probability was high which is the reason for the second time I wanted to address the town on safety. Last week a gentleman walking near my home stopped to say he was narrowly missed on the trail-way and then a few days later I had an encounter myself. I decided Sunday night I had to write the town, but did not. After today's accident the situation needs to be properly addressed. There are about 6 to 8 parents who breath a sign of relief the accident was not more severe. I can't speak for any of the parents but I would not be surprised if the parents for the kids that were narrowly missed do not allow their children on the trail-way. Unfortunate but understandable if that is the case.

During the March 10 meeting I did address the town on the matter of excessive noise disturbance by the motorized vehicles on the trail-way. The noise also occurs on the public roadways. (Today's accident did involve Three Island Pond Road)

On the matter of noise disturbance I did look up the town regulations and found the following regulations on noise restrictions: section xvi at the following link (other sections may also apply)
<https://www.paradise.ca/en/town-hall/Noise-and-Nuisance.aspx>

As I write this it is 10:41pm and an ATV cruises along the trail-way. I have always believed the ATV users need a space for their activity. I recall a time hiking out from a friends cabin and welcomed seeing ATV's. They helped us pack out our gear! Really nice people. What can I add, other that safety first, that accident today did not surprise me in any way, shape or form. However it certainly did shake me. It came so close to being so much worse.

Then within 5 minutes of the police and fire department leaving another ATV careened down the trail-way. Hardly slowing at all as they crossed over the lane leading to a neighbour's house. I have seen times this year when 5 or more ATV and dirt bikes cross the lane at high speed in succession. With many people not at work the usage at present is well over past years and it's logical to expect it will only get worse as the weather improves.

One other point to note. If you look at the trail-way after an ATV passes by it's a cloud of dust the length of what you can see. Hardly favourable for walking or biking. I am not against ATV users. That's part of why I have not written before. However this past few months I have thought many times of my dad saying it takes an accident before anything gets done. Today that accident happened.

Sincerely



<atv collision.jpg>

TOWN OF PARADISE
URGENT MESSAGE

Call Type:

Alarm Type:

For: O/c

Name: [REDACTED]

Address: [REDACTED]

Phone #: [REDACTED]

Message: Calling to complain about a live concert live concert that is going on in the area may be road just off Elsemere -- The music is extremely loud. She wants it to stop.

Message Given To: steve

This email and any files transmitted with it are confidential and intended solely for the use of the individual or entity to whom they are addressed. If you have received this email in error, please notify the system manager. This message contains confidential information and is intended only for the individual named. If you are not the named addressee, you should not disseminate, distribute or copy this email. Please notify the sender immediately by email if you have received this email by mistake and delete this email from your system. If you are not the intended recipient, you are notified that disclosing, copying, distributing or taking any action in reliance on the contents of this information is strictly prohibited.

From: [REDACTED]
Date: June 1, 2020 at 8:45:50 PM NDT
To: "mayor@townofparadise.ca" <Mayor@paradise.ca>
Cc: [REDACTED]
Subject: complaint of residential loud music

Hi Mr.Bobbett

I spoke with you earlier today regarding a complain I have with neighbor's at [REDACTED] concerning the extremely loud music they have on after 11pm bylaws. We also spoke with the RNC about our complaint and they suggested we file a complain with our Town.

Thank You
[REDACTED]

To: "mayor@townofparadise.ca" <Mayor@paradise.ca>

Cc: [REDACTED]

Subject: complaint of residential loud music

Hi Mr.Bobbett

I spoke with you earlier today regarding a complain I have with neighbor's at [REDACTED] concerning the extremely loud music they have on after 11pm bylaws. We also spoke with the RNC about our complaint and they suggested we file a complain with our Town.

Thank You

[REDACTED]
Cell number [REDACTED]

Home number [REDACTED]

Sent from my iPhone

Begin forwarded message:

From: [REDACTED]
Date: August 20, 2020 at 10:44:03 PM NDT
To: Dan Bobbett <dbobbett@paradise.ca>
Cc: Elizabeth Laurie <elaurie@paradise.ca>, Lisa Niblock <lniblock@paradise.ca>, Kimberley Street <kstreet@paradise.ca>
Subject: Re: [REDACTED]

This is once again further to the below.

For the third night in a row I am lying in my bed unable to get to sleep. Why? Cause yet again, or still, there is a gathering of teens in Elgin Park. Yelling. Screaming. Throwing things at playground equipment. Fighting. Swearing. Squealing.

Why is this continuing? Why is the Town unable or unwilling to address this problem? Why does it feel like I am forever talking to a wall? Getting commitments that things will change but the problems continue.

What am I going to have to do to get this problem addressed? Contact the media and show them my email history of the town's failures or unwillingness to deal with the problem?

What are you going to do as a council to address the problem in this town park? Permanently.

On Jul 20, 2020, at 11:25 PM, [REDACTED] > wrote:

Good day,

Unfortunately again this year, I am writing you about Elgin Park. To refresh your memory I have included an email below

This year is a repeat of previous years. For example on Sunday night/Monday morning our house was woke up 4 times by gatherings of teens in the park. All after 1:30 in the morning.

Tonight no one is able to get to sleep as there is a group yet again in the playground area. It is 11:25 pm and they just left. But they will be back if past experience holds true

They yell. Play music. Throw things at the playground equipment I guess to just make noise. Swear at the top of their lungs. Fight. Try to break playground equipment for fun.

In general if it is a nice evening and night weather wise they gather. Which means if it is a nice evening we are sleep deprived and woke up a number of time

Sadly we wish for bad weather so we can get some sleep.

When is this madness going to the end?

When is the Town going to address the problem once and for all ?

Do I have to contact the media, show them my history of emails and shame the town into doing something to finally address this matter?

I have given up phoning the after hours service. If someone does respond, the gathering just returns. We have better things to do during the night then to play this game repeatedly.

I am sick of emailing to town and you are probably sick of hearing from me.

I am sick of picking up beer cans and broken beer bottles multiple times a week in my backyard .

As Mayor and Deputy Mayor, please outline your plan to address this ongoing problem permanently.

I can be reached at [REDACTED]

----- Forwarded message -----

From [REDACTED]

Date: Tue, Jun 30, 2020, 8:43 PM

Subject: Re: Elgin Park

To: Steve Batten <SteveB@paradise.ca>

Cc: Alton Glenn <AGlenn@paradise.ca>

From: "donotreply@telelink.ca" <donotreply@telelink.ca>

Date: May 28, 2020 at 2:15:47 PM NDT

To: Info from web site <Info@paradise.ca>

Subject: A new message from Telelink

New Message (taken during business hours)

Name: [REDACTED]

Phone: [REDACTED]

Email Address:

Address: [REDACTED]

Message: Would like a call back reagrding the Lot that is being developed on Round Pond Rd. Would like to know the hours they should be working as they are there 10:30 at night making loud nosie. He also said the road needs to be swept/cleaned and aslo had some other questions. Would like a call back regarding this.

From: Angela Hunt
Sent: November-27-19 9:22 AM
To: Steve Batten
Subject: Hey! Quick question

Hey Steve! Hope all is well!

We received the below message on Facebook. Just wondering if you know the answer. I'm thinking that maybe it's something at City Sands?

Thanks,
Angela

Any idea what the loud explosions are in the Evergreen Village/Elizabeth Park area? One approximately every 5 minutes. 6 so far.



Angela Hunt, BA, BPR (co-op)
Communications
P: 709.782.3042
C: 709.770.9687
angelah@paradise.ca
www.paradise.ca

From: Kate Spracklin
Sent: November-06-19 8:32 AM
To: Steve Batten
Subject: Noise Complaint

Hi Steve

I had a msg left from a woman who said her neighbor at [REDACTED] always starts his truck 20 minutes before he leaves his house at 5:40am. She said it's a very loud truck and wants us to look into it. She didn't leave her name or number. How would you like for me to proceed with this?
Thanks

Kate Spracklin
Municipal Enforcement Officer



P: 709.782.1362 F:
709.782.3601
kspracklin@paradise.ca
www.paradise.ca

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On Jun 2, 2020, at 9:24 AM, Steve Batten <SteveB@paradise.ca> wrote:

Hi Kate,

Could you please drop off a door knocker to [REDACTED] explaining the quiet time of the Town?

Received complaint they are playing loud music after 11pm.

Thanks,

Steven
Batten

Foreperson of Municipal
Enforcement
<image001.png>

P: 709.782.1362 F:
709.782.3601
steveb@paradise.ca
www.paradise.ca

This e-mail message (including attachments, if any) is confidential and may be privileged. Any unauthorized distribution or disclosure is prohibited. Disclosure to anyone other than the intended recipient does not constitute waiver of privilege. If you have received this e-mail in error, please notify us and delete it and any attachments from your computer system and records.

Subject: Noise levels

I don't want to be a bad neighbor, but is there a way to discreetly report the address of [REDACTED], [REDACTED] regarding noise and fire pit use. Perhaps a friendly warning.

In the last week or so a dog at this address has been barking all hours of the day and even at us when we are in our own yard. Another issue is the fire pit that worries us is in use on a wooden deck less than 4 feet from propane BBQ, along with this comes the noise of several people that does go on beyond 11 PM.

We know the owner has been away for quite some time, but the lady staying there now has no consideration for the neighbors around the area.

Thanks,

Origin: <https://www.paradise.ca/Modules/contact/search.aspx?s=9olrhHWd9DMzLNoH7t07VweQuAleQuAl>

This email was sent to you by [REDACTED] through <https://www.paradise.ca/>.

Good evening Mr. Batten,

I would like to bring to your attention the excessive speeding and noise generated by the traffic driving on Tyrell drive. Cars, trucks, and motorcycles, turn on to Tyrell from st Thomas line and continue to drive extremely fast. This is a family neighborhood with many children and families. It will not be long before someone is injured or worse. Myself along with many other neighbors think installing a speed bump on Tyrell shortly after turning onto the street could be a potential solution to help slow down drivers. I am wondering if you can point me in the right direction regarding a request or how to get a speed bump on this street.

Thank you for all your help and cooperation in advance.

[REDACTED]

Origin: <https://www.paradise.ca/Modules/contact/search.aspx?s=9olrhHWd9DMzLNoH7t07VweOuAleQuAl>

This email was sent to you by Nicole [REDACTED] through <https://www.paradise.ca/>.

Subject: Topsail Road Traffic

I'm writing in complaint of the speed at which traffic is travelling on Topsail Road. It's absolutely appalling the speed of traffic, especially motorcycles at the light exchange at St Thomas line. There are no patrol cars or interest from the town as it seems to slow traffic in this area. There must be something done to control the traffic and with it being a school zone. Speed bumps or something to slow it down and the amount of noise pollution generated by motorcycles. It is a residential area but complaints to the town goes unanswered. What are the councillors going to do to help with the problem? You widened the road and created a race track from St Thomas line intersection to Topsail Pond school. A petition to the town is currently under way for action.

[REDACTED]

Origin: <https://www.paradise.ca/en/town-hall/Contact-Us.aspx>

This email was sent to you by [REDACTED] through <https://www.paradise.ca/>.

-----Original Message-----

From: donotreply@telelink.ca [<mailto:donotreply@telelink.ca>]

Sent: August 21, 2020 11:23 PM

To: Reception; MEO; Alton Glenn; Brian Dredge; Clarence Myers; Jerry Young; Jordan Greene; Robert Newman

Subject: Your Messages from Telelink

TOWN OF PARADISE

URGENT MESSAGE

Call Type:

Alarm Type:

For: Meo

Name: [REDACTED]

Address: [REDACTED]

Phone #: [REDACTED]

Message: calling about the noise that is coming from [REDACTED] and its on going thing, hoping it can get addressed.

Message Given To: STEVE

From: [REDACTED]
To: [Info from Website](#)
Subject: Dirt Bike Issue
Date: July-31-20 5:43:17 PM

Hi there,

Last month I moved into an apartment on [REDACTED]. Right beside my door is the small dirt road that leads to St. Thomas Line. We have been having a really big issue with very young males driving dirt bikes along Lanark Drive to St. Thomas Line. They are driving extremely fast and recklessly including standing on them while driving. They are travelling on main roads and in traffic on bikes that are not meant for the road.

The main reason I am contacting you to complain is that they have skidded their tires kicking up rocks and scratched my car in multiple places. There is a road block in place but the dirt bikes can still get through. I believe that this is very easily fixable if you stagger the blocks so they cannot get through anymore.

It's becoming a real danger as there is so many children around and a playground just down the street a bit. The speeds are so excessive and the noise is real nuisance as they drive by all hours of the night.

Something really needs to be done because someone is going to be killed.

Thank you,
[REDACTED]

From: noreply@paradise.ca on behalf of [REDACTED]
To: [Info from Website](#)
Subject: Fuel emissions
Date: July-22-20 9:58:38 PM

I live at [REDACTED], the house next doorto me [REDACTED] a rental property. There are new tenants living there. They have a heavy duty pickup truck, a white F350. There is obviously something wrong with this truck. They run it late and night and the smell if diesel is so powerful I have gotten physically ill from it. I cannot have my windows open at all. I am not comfortable in speaking with them as I have already tried addressing them about them mowing the lawn at 11pm and that did not go well.

What are my options? I know it doesn't fall under a noise bylaw but there must be something in place to address this. I can't use my hot tub or sit on my deck on a nice evening. I'm getting migraines and violently ill from the fumes. I have a right to be able to enjoy my home.

I would prefer they not know that I am the person who complained. As I said I tried speaking to them once and was met with a less than favourable reaction. I'm stuck living next Door to these people I don't want to make it any worse than it already is.

Origin: <https://www.paradise.ca/en/town-hall/Contact-Us.aspx>

This email was sent to you by Dawn Williams [REDACTED] > through <https://www.paradise.ca/>.

From: [Info from Website](#)
To: [Melanie Preston; MEO](#)
Subject: FW: Dirt Bikes in Lanark Drive area
Date: September-24-20 10:22:00 AM

Hi
For your review.
Reception

-----Original Message-----

From: noreply@paradise.ca [<mailto:noreply@paradise.ca>] On Behalf Of [REDACTED]
Sent: September 23, 2020 4:57 PM
To: Info from Website
Subject: Dirt Bikes in Lanark Drive area

Good day,

I live on [REDACTED] which backs onto Lanark Drive. We are concerned parents in regards to the number of Dirt Bikes and ATV's that travel through Lanark towards St. Thomas Line every evening. The concern is the excessive speed and noise. Not only that but most travel through in front of a busy playground with small children on only the back wheel. A car would not travel through there at the speeds that these bikes are traveling. A child is going to be hurt if this is not stopped. Why not put a speed bump in this location. This would deter speeding by these bikes and vehicles. Thank you for you time.

Origin: <https://www.paradise.ca/en/town-hall/Contact-Us.aspx>

This email was sent to you by [REDACTED] > through <https://www.paradise.ca/>.

From: [Reception](#)
To: [Nelson Whalen](#)
Subject: FW: Loose manhole cover
Date: June-23-20 12:36:00 PM
Importance: High

For your review.

Thanks

-----Original Message-----

From: noreply@paradise.ca [<mailto:noreply@paradise.ca>] On Behalf Of [REDACTED]

Sent: June-23-20 12:22 PM

To: Info from web site

Subject: Loose manhole cover

There is a loose manhole cover outside my house on [REDACTED] that I'm requesting you repair / put tightly in place. It makes a loud noise every time it is driven over and I am also concerns about safety. It is on the same side of the road as my house, at the bottom of my unpaved driveway, going toward Topsail Rd.

Thank you,

[REDACTED]

Origin: <https://www.paradise.ca/en/town-hall/Contact-Us.aspx>

This email was sent to you by [REDACTED] through
<https://www.paradise.ca/>.

From: [Reception](#)
To: [MEO](#)
Subject: FW: Loud commercial dump-trucks
Date: February-18-20 8:29:00 AM

For your review.

Thanks

-----Original Message-----

From: noreply@paradise.ca [<mailto:noreply@paradise.ca>] On Behalf Of [REDACTED]
Sent: February-18-20 2:39 AM
To: Info from web site
Subject: Loud commercial dump-trucks

I would like to make a noise complaint of very loud commercial/industrial trucks driving extremely fast and constantly up and down Westport drive Paradise all through the night. I have a baby who's bedroom is on the street side and was woken by this several times.

Origin: <https://www.paradise.ca/en/town-hall/eServices.aspx>

This email was sent to you by [REDACTED] > through <https://www.paradise.ca/>.

From: [Reception](#)
To: [MEQ](#)
Subject: FW: Noise and nuisance
Date: February-13-20 8:35:00 AM

For your review.

Thanks

-----Original Message-----

From: noreply@paradise.ca [<mailto:noreply@paradise.ca>] On Behalf Of [REDACTED]
Sent: February-12-20 11:47 PM
To: Info from web site
Subject: Noise and nuisance

My neighbors that are renting across the street ([REDACTED]) have been causing a lot of noise late at night this week. He is out on his quad plowing his driveway til around midnight. It's impossible to sleep with his quad idling for half an hour and then him plowing for another half an hour. This can easily be done earlier in the evening and certainly should not be done past our 11pm quiet time

Origin: <https://www.paradise.ca/en/town-hall/Noise-and-Nuisance.aspx>

This email was sent to you by [REDACTED] through <https://www.paradise.ca/>.

From: noreply On Behalf Of [REDACTED]
Sent: December-02-18 1:45 AM
To: Info from web site
Subject: Noise at [REDACTED]

It's been two years and there's been several noisy and irresponsible acts committed by the downstairs people in this house. They excessively feed seagulls, are always up all hours, and come home slamming doors (hard enough to wake me up next door) after pulling in the driveway with a loud (also illegal) muffler. It's ridiculous that they are slamming doors loud enough for their neighbors to hear ... on top of having a loud muffler blasting at 2am which is why I am up writing this email at this time. If you could please follow up on this with that neighbour and tell them to fix their muffler and to stop causing enough noise to wake up the neighbours at 2am or else I will be calling the police next. Because this is crazy.

Origin: <http://www.paradise.ca/en/town-hall/Noise-and-Nuisance.aspx>

This email was sent to you by [REDACTED] through <http://www.paradise.ca/>.

From: [Reception](#)
To: [MFO](#)
Subject: FW: Noise nuisance/loud music
Date: August-12-20 8:37:00 AM
Attachments: [20200811_205711_0012d9f2d66-5d04-4b06-834c-0d401a06d0de.mp4](#)

For your review.

Thanks

-----Original Message-----

From: noreply@paradise.ca [<mailto:noreply@paradise.ca>] On Behalf Of [REDACTED]
Sent: August 11, 2020 9:15 PM
To: Info from web site
Subject: Noise nuisance/loud music

I live at [REDACTED] and almost every night my neighbor has his music on but that you can hear it at the Milton intersection. I'm attaching a file ..it was recorded in my bedroom with the window closed. He knows the noise laws and turns it off at 1055. I called about the same problem last night. I would appreciate some help in this matter Thank you

Origin: <https://www.paradise.ca/en/town-hall/Mayor-and-Council.aspx>

This email was sent to you by [REDACTED] through <https://www.paradise.ca/>.

From: [Reception](#)
To: [MEQ](#)
Subject: FW: Noise
Date: July-14-20 9:18:00 AM

For your review.

Thanks

-----Original Message-----

From: noreply@paradise.ca [<mailto:noreply@paradise.ca>] On Behalf Of [REDACTED]

Sent: July 12, 2020 7:57 AM

To: Info from web site

Subject: Noise

Good morning,

I am writing an email to inquire about a noise issue in my neighborhood and who I would reach out to after 2300 hours to report the complaint to?

Kind Regards,

[REDACTED]

Origin: <https://www.paradise.ca/en/town-hall/Noise-and-Nuisance.aspx>

This email was sent to you by chawna dawson [REDACTED] through <https://www.paradise.ca/>.

From: [Reception](#)
To: [MEO](#)
Subject: FW: Noisy neighbors
Date: July-02-20 12:49:00 PM

For your review.

Thanks

-----Original Message-----

From: noreply@paradise.ca [<mailto:noreply@paradise.ca>] On Behalf Of [REDACTED]
Sent: July-02-20 12:47 PM
To: Info from web site
Subject: Noisy neighbors

How do you go about reporting a noise complaint from your partying neighbours after 11pm.

Origin: <https://www.paradise.ca/en/town-hall/Noise-and-Nuisance.aspx>

This email was sent to you by [REDACTED] > through <https://www.paradise.ca/>.

From: [Reception](#)
To: [Angelina Richards](#)
Subject: FW: Traffic speed in Topsail Road
Date: July-14-20 9:22:00 AM

This is for the Mayor.

Thanks

-----Original Message-----

From: noreply@paradise.ca [<mailto:noreply@paradise.ca>] On Behalf Of [REDACTED]

Sent: July 12, 2020 9:09 PM

To: Info from web site

Subject: Traffic speed in Topsail Road

This message is for the mayor of Paradise.

Can he tell me what is being done to combat the over excessive speed on Topsail Road and particularly between the new Octagon school and St Thomas line. It is appalling the excessive speed and motor cycle noise in this portion of the street. It doesn't matter if it is a car, truck or dump truck the speed limit is 50 but, that's not the rule being followed.

What is going to be don?. Don't tell me police are patrolling the street, they are not. I live here and we do not see any police policing this section of residential road. What are you going to do to slow down traffic? We need speed bumps or a consistently patrolled police presence. Something has to done. Since the road has been widened it is a straight beeline from the traffic light at St Thomas line towards the Octagon Pond school. The light turns green and it is a mad dash to hit 80 to 100kms an hour up that straight. It is not acceptable and not fit l. So we need action to slow down traffic. What are we going to do?

[REDACTED]

[REDACTED]

Origin: <https://www.paradise.ca/en/live/Live.aspx>

This email was sent to you by [REDACTED] > through <https://www.paradise.ca/>.

From: [Reception](#)
To: [MEO](#)
Subject: FW: Trails End Drive
Date: August-25-20 8:37:00 AM

For you review

-----Original Message-----

From: noreply@paradise.ca [<mailto:noreply@paradise.ca>] On Behalf Of [REDACTED]
Sent: August 24, 2020 10:33 PM
To: Info from web site
Subject: Trails End Drive

Not sure if anyone on council or in municipal law enforcement read Facebook posts but from me and all the residents on Trails End Drive is there anything that can be done about cars going up and down the street at all hours of the day day and night revving there engines and disturbing the tax paying residents. It is becoming intolerable and people should not have to put up with it. Not sure what we as a resident can due. Any help with this matter would be greatly appreciated.

Origin: <https://www.paradise.ca/en/town-hall/Noise-and-Nuisance.aspx>

This email was sent to you by [REDACTED] through <https://www.paradise.ca/>.

From: [Reception](#)
To: [MEO](#)
Subject: FW: Your Messages from Telelink
Date: September-10-20 8:39:00 AM

For your review.

Thanks

-----Original Message-----

From: donotreply@telelink.ca [<mailto:donotreply@telelink.ca>]

Sent: September 9, 2020 8:07 PM

To: Reception; MEO; Alton Glenn; Brian Dredge; Clarence Myers; Jerry Young; Jordan Greene; Robert Newman

Subject: Your Messages from Telelink

TOWN OF PARADISE
URGENT MESSAGE

Call Type:

Alarm Type:

For: O/c

Name: [REDACTED]

Address: [REDACTED]

Phone #: [REDACTED]

Message: Would like to remain anonymous - Noise Complaint

Issue with a dog that is left out in the yard that is constantly barking. They put the dog out in the yard at [REDACTED]

Crescent regularly and leave it for hours.

Message Given To: clarence

From: [Reception](#)
To: [MEO](#)
Subject: FW: Your Messages from Telelink
Date: August-31-20 9:00:00 AM

For your review.

Thanks

-----Original Message-----

From: donotreply@telelink.ca [<mailto:donotreply@telelink.ca>]

Sent: August 29, 2020 10:03 PM

To: Reception; MEO; Alton Glenn; Brian Dredge; Clarence Myers; Jerry Young; Jordan Greene; Robert Newman

Subject: Your Messages from Telelink

TOWN OF PARADISE

URGENT MESSAGE

Call Type:

Alarm Type:

For: Meo

Name: [REDACTED]

Address:paradise

Phone #: [REDACTED]

Message: [REDACTED], noise complaint, would like someone to stop by, and have them turn the music down. Call back if necessary.

Message Given To: robert newman

From: [Reception](#)
To: [MEO](#)
Subject: FW: Your Messages from Telelink
Date: August-25-20 8:38:00 AM

For you review

-----Original Message-----

From: donotreply@telelink.ca [<mailto:donotreply@telelink.ca>]

Sent: August 24, 2020 11:16 PM

To: Reception; MEO; Alton Glenn; Brian Dredge; Clarence Myers; Jerry Young; Jordan Greene; Robert Newman

Subject: Your Messages from Telelink

TOWN OF PARADISE
URGENT MESSAGE

Call Type:

Alarm Type:

For: On Call

Name: [REDACTED]

Address: [REDACTED]

Phone #: [REDACTED]

Message: Randy said it's after 11 and there are still a bunch of kids making a lot of noise in the park

Message Given To: Renee

From: [Reception](#)
To: [MEO](#)
Cc: [Keith Saunders](#); [Cynthia Hulan](#)
Subject: FW: Your Messages from Telelink
Date: August-10-20 8:42:00 AM

For your review.

Thanks

-----Original Message-----

From: donotreply@telelink.ca [<mailto:donotreply@telelink.ca>]

Sent: August 8, 2020 8:44 AM

To: Reception; MEO; Alton Glenn; Brian Dredge; Clarence Myers; Jerry Young; Jordan Greene; Robert Newman

Subject: Your Messages from Telelink

TOWN OF PARADISE
URGENT MESSAGE

Call Type:

Alarm Type:

For: Meo

Name: [REDACTED]

Address: [REDACTED]

Phone #: [REDACTED]

Message: Caller said that there is a new building construction behind he r and the noise level from it is unacceptable .She has been listening to it since Monday and she can't take it anymore.

Message Given To: Andrea

From: [Reception](#)
To: [MEO](#)
Subject: FW: Your Messages from Telelink
Date: July-14-20 9:06:00 AM

For your review.

Thanks

-----Original Message-----

From: donotreply@telelink.ca [<mailto:donotreply@telelink.ca>]

Sent: July 11, 2020 5:48 PM

To: Reception; MEO; Alton Glenn

Subject: Your Messages from Telelink

TOWN OF PARADISE
URGENT MESSAGE

Call Type:

Alarm Type:

For:

Name: Anonymous

Address: [REDACTED]

Phone #: 0000000000

Message: Calling to complain about the 2nd house west of the mail boxes [REDACTED] [REDACTED]
[REDACTED] The tenant there makes a lot of noise at the location in the evenings. Ongoing issue. Would like someone to look into it.

Message Given To: Alton

From: [Reception](#)
To: [MEO](#)
Subject: FW: Your Messages from Telelink
Date: September-28-20 8:45:00 AM

For your review.

Thanks

-----Original Message-----

From: donotreply@telelink.ca [<mailto:donotreply@telelink.ca>]

Sent: September 26, 2020 5:51 PM

To: Reception; MEO; Alton Glenn; Brian Dredge; Clarence Myers; Jerry Young; Jordan Greene; Robert Newman

Subject: Your Messages from Telelink

TOWN OF PARADISE
URGENT MESSAGE

Call Type:

Alarm Type:

For: Meo

Name: [REDACTED]

Address: [REDACTED]

Phone #: [REDACTED]

Message: Noise complaint. [REDACTED]. Would like to lay a complaint. Would like a call back.

Message Given To: Jordan

From: [Reception](#)
To: [MEO](#)
Subject: FW: Your Messages
Date: July-06-20 8:46:00 AM

For your review.

Thanks

-----Original Message-----

From: donotreply@telelink.ca [<mailto:donotreply@telelink.ca>]

Sent: July-04-20 4:20 PM

To: Reception

Subject: Your Messages

=====0000008696=====

Sat 04-Jul-20 03:49p

=====

TOWN OF PARADISE
NON URGENT MESSAGE

Call regarding:Message for Office

For:Town Office

Name: [REDACTED]

Address: [REDACTED]

Phone: [REDACTED]

Message: The caller would like to make a noise complaint about their neighbors. She would appreciate a call on this as soon as possible.

Message History Account: 8696

Taken: Sat 04-Jul-2020 3:49p BWA

Serial#: 5

=====0000008696=====

From: [Reception](#)
To: [MEQ](#)
Subject: FW: Your Messages
Date: September-28-20 8:34:00 AM

For your review.

Thanks

-----Original Message-----

From: donotreply@telelink.ca [<mailto:donotreply@telelink.ca>]

Sent: September 25, 2020 10:14 PM

To: Reception

Subject: Your Messages

=====0000008696=====

Fri 25-Sep-20 09:43p

=====

TOWN OF PARADISE
NON URGENT MESSAGE

Call regarding:Message for Office

For:Main Office

Name: [REDACTED]

Address:

Phone: [REDACTED]

Message: The caller is looking to make
a noise complaint against [REDACTED]
[REDACTED]

Message History Account: 8696

Taken: Fri 25-Sep-2020 9:43p BWA

Serial#: 7

=====0000008696=====

From: [Reception](#)
To: [Brian Dredge](#); [Jerry Young](#); [Jordan Greene](#); [Robert Newman](#)
Subject: missing manhole cover - Topsail Rd
Date: September-21-20 1:32:00 PM

Missing man hole cover on Topsail Road, couldn't get the address from the resident. She was having issues with her phone and she couldn't hear me. Said she called several times with regards to it being loose and was making a noise and now, its missing.

Thanks

Pansy Skinner
Receptionist



28 McNamara Drive
Paradise, NL A1L 0A6
P: 709.782-1400 F: 709.782.3601
reception@paradise.ca
www.paradise.ca



Please consider whether it is necessary to print this email

From: [Reception](#)
To: [Cynthia Hulan](#); [Jason Slade](#); [Keith Saunders](#)
Subject: please call
Date: September-23-20 9:58:47 AM
Attachments: [Outlook-10fbv41z.png](#)

Good morning,

Justin Samson from Eastern Safety called with regards to the order that A&W received regarding noise complaints. Can you please return his call at 315-0299.

Thanks

Pansy Skinner
Receptionist



P: 709-782-1400 F: 709-782-3601

reception@paradise.ca
www.townofparadise.ca



Please consider whether it is necessary to print this email

-----Original Message-----

From: noreply On Behalf Of [REDACTED]

Sent: August-18-19 10:06 PM

To: Info from web site

Subject: Concerns Regarding Fireworks

Hi,

I wanted to pass along some concerns with respect to this evenings fireworks show following the Sunsplash events. I understand that many people enjoy fireworks, however I really think the town needs to also take into consideration those who may not find the events so enjoyable. This evenings show majorly upset my 1 year old daughter and two dogs, as well as multiple other dogs in our neighbourhood. I also worry about all of the wonderful wildlife the town of Paradise is home to - the ducks and birds living in Octagon and Neil's pond to name a few. The noise from tonight's show was absolutely deafening- we were unaware the show was occurring and hearing those sounds are absolutely terrifying when you don't know they are happening (and are pregnant on top of it). I know that other, more modern alternative options for silent fireworks exist, perhaps this may be an option to explore in the future to ensure that everyone can enjoy the fireworks. Thank you.

Origin: <https://www.paradise.ca/Modules/News/search.aspx>

This email was sent to you by [REDACTED] > through <https://www.paradise.ca/>.

-----Original Message-----

From: [REDACTED]
Sent: January-29-20 11:31 AM
To: Info from web site
Subject: Constant beeping at traffic light

Hi. Is the town going to do something about the loud annoying noise coming from the traffic lights on topsail rd Karwood intersection all night long. It's been 3 days now and still nothing done

Sent from my iPhone

From: Info from Website
To: [REDACTED]
Subject: RE: Dirt Bikes in Lanark Drive area
Date: September-24-20 10:14:05 AM

-----Original Message-----

From: noreply@paradise.ca [<mailto:noreply@paradise.ca>] On Behalf Of [REDACTED]
Sent: September 23, 2020 4:57 PM
To: Info from Website
Subject: Dirt Bikes in Lanark Drive area

Good day,

I live on [REDACTED] We are concerned parents in regards to the number of Dirt Bikes and ATV's that travel through Lanark towards St. Thomas Line every evening. The concern is the excessive speed and noise. Not only that but most travel through in front of a busy playground with small children on only the back wheel. A car would not travel through there at the speeds that these bikes are traveling. A child is going to be hurt if this is not stopped. Why not put a speed bump in this location. This would deter speeding by these bikes and vehicles. Thank you for you time.

Origin: <https://www.paradise.ca/en/town-hall/Contact-Us.aspx>

This email was sent to you by [REDACTED] > through <https://www.paradise.ca/>.

-----Original Message-----

From: noreply On Behalf of [REDACTED]
Sent: May-31-19 11:33 AM
To: Info from web site
Subject: Dogs and noise

I have a complaint about [REDACTED] [REDACTED] in paradise. I live on the street and there constantly 3 dogs on ropes in a garden that don't start barking. If you walk past they bolt for you and I'm afraid one day someone or some child is going to get hurt if the rope breaks as there big strong dogs. I actually turned around and walked bk the other way in fear. Plus the all you can hear down the street is the owner shouting at them. I do believe one of the dogs is called bear. I would like this to stay anonymous as well please if possible because I don't want any trouble as they seem the type to cause trouble.

Origin: <https://www.paradise.ca/en/town-hall/Noise-and-Nuisance.aspx>

This email was sent to you by [REDACTED] through <https://www.paradise.ca/>.

-----Original Message-----

From: noreply On Behalf Of [REDACTED]
Sent: August-13-19 7:27 AM
To: Info from web site
Subject: Extremely loud noise all night !

Not quite sure what's going on but I live on Carlingford Street and I'm sure no one in this area has been able to sleep all night. I'm assuming that something is being pumped out but did it have to be going on all throughout the night? I hope this is not the plan for tonight as well as I'm sure this could take place during the daytime and not all night instead! There are disturbing the peace bylaws which are in place in most places which I would think the town would surely abide by and help enforce.

Origin: <https://www.paradise.ca/Modules/News/search.aspx>

This email was sent to you by [REDACTED] > through <https://www.paradise.ca/>.

-----Original Message-----

From: noreply@paradise.ca [mailto:noreply@paradise.ca] On Behalf Of [REDACTED]

Sent: July 22, 2020 10:02 PM

To: Info from web site

Subject: Fuel emissions

I live at [REDACTED], the house next doorto me [REDACTED] is a rental property. There are new tenants living there. They have a heavy duty pickup truck, [REDACTED]. There is obviously something wrong with this truck. They run it late and night and the smell if diesel is so powerful I have gotten physically ill from it. I cannot have my windows open at all. I am not comfortable in speaking with them as I have already tried addressing them about them mowing the lawn at 11pm and that did not go well.

What are my options? I know it doesn't fall under a noise bylaw but there must be something in place to address this. I can't use my hot tub or sit on my deck on a nice evening. I'm getting migraines and violently ill from the fumes. I have a right to be able to enjoy my home.

I would prefer they not know that I am the person who complained. As I said I tried speaking to them once and was met with a less than favourable reaction. I'm stuck living next Door to these people I don't want to make it any worse than it already is.

Origin: <https://www.paradise.ca/en/town-hall/Contact-Us.aspx>

This email was sent to you by Dawn Williams [REDACTED] > through <https://www.paradise.ca/>.

-----Original Message-----

From: noreply@paradise.ca [mailto:noreply@paradise.ca] On Behalf Of [REDACTED]

Sent: June-23-20 12:22 PM

To: Info from web site

Subject: Loose manhole cover

There is a loose manhole cover outside my house on [REDACTED] I'm requesting you repair / put tightly in place. It makes a loud noise every time it is driven over and I am also concerns about safety. It is on the same side of the road as my house, at the bottom of my unpaved driveway, going toward Topsail Rd.

Thank you,

[REDACTED]

Origin: <https://www.paradise.ca/en/town-hall/Contact-Us.aspx>

This email was sent to you by Ann [REDACTED] through
<https://www.paradise.ca/>.

-----Original Message-----

From: noreply@paradise.ca [<mailto:noreply@paradise.ca>] On Behalf Of [REDACTED]

Sent: January-28-20 4:33 AM

To: Info from web site

Subject: loud beep coming from traffic light all night

Hi I am wondering why the beeping comin from traffic lights on topsail rd Karwood side is so loud and on all hours of the night. Me my kids and neighbours are havin hard time sleeping let alone watch tv without hearing the constant loud annoying beep. Can they install a timer or something

Origin: <https://www.paradise.ca/Modules/contact/search.aspx?s=9olrhHWd9DMzLNoH7t07VweQuAleQuAl>

This email was sent to you by [REDACTED] through <https://www.paradise.ca/>.

-----Original Message-----

From: noreply@paradise.ca [mailto:noreply@paradise.ca] On Behalf Of [REDACTED]

Sent: February-18-20 2:39 AM

To: Info from web site

Subject: Loud commercial dump-trucks

I would like to make a noise complaint of very loud commercial/industrial trucks driving extremely fast and constantly up and down Westport drive Paradise all through the night. I have a baby who's bedroom is on the street side and was woken by this several times.

Origin: <https://www.paradise.ca/en/town-hall/eServices.aspx>

This email was sent to you by [REDACTED] through <https://www.paradise.ca/>.

-----Original Message-----

From: [REDACTED]

Sent: September-23-19 10:29 PM

To: Info from web site

Subject: Manhole Covers

We have lived at [REDACTED] & it is only the past 1-2 weeks that we have noticed a "popping" of the 2 man hole covers between 195 & 197 every time a vehicle drives over them. Although it is very loud & annoying to hear this all day & night (especially when trying to sleep) I wanted to ask if this can be checked just in case they were tampered with or they are unsafe.

Thanks so much

[REDACTED]
Sent from my iPad

-----Original Message-----

From: noreply On Behalf Of [REDACTED]

Sent: August-23-19 10:36 AM

To: Info from web site

Subject: Noise and animal complaint

I want to make an anonymous noise complaint. I rent in Elizabeth park. This has been an ongoing problem. I have a terminal illness and am on disability, I can't afford to move, and I can't do any heavy lifting involved with moving. The landlord who lives above us has three untrained wiener dogs that bark for hours on end all times of the day and night like last night from 2am onward.

Origin: <https://www.paradise.ca/en/town-hall/Contact-Us.aspx>

This email was sent to you by [REDACTED] through <https://www.paradise.ca/>.

-----Original Message-----

From: noreply@paradise.ca [mailto:noreply@paradise.ca] On Behalf Of [REDACTED]

Sent: February-12-20 11:47 PM

To: Info from web site

Subject: Noise and nuisance

My neighbors that are renting across the street [REDACTED] have been causing a lot of noise late at night this week. He is out on his quad plowing his driveway til around midnight. It's impossible to sleep with his quad idling for half an hour and then him plowing for another half an hour. This can easily be done earlier in the evening and certainly should not be done past our 11pm quiet time

Origin: <https://www.paradise.ca/en/town-hall/Noise-and-Nuisance.aspx>

This email was sent to you by [REDACTED] through <https://www.paradise.ca/>.

-----Original Message-----

From: noreply On Behalf Of [REDACTED]
Sent: December-02-18 1:45 AM
To: Info from web site
Subject: Noise at [REDACTED] again

It's been two years and there's been several noisy and irresponsible acts committed by the downstairs people in this house. They excessively feed seagulls, are always up all hours, and come home slamming doors (hard enough to wake me up next door) after pulling in the driveway with a loud (also illegal) muffler. It's ridiculous that they are slamming doors loud enough for their neighbors to hear ... on top of having a loud muffler blasting at 2am which is why I am up writing this email at this time. If you could please follow up on this with that neighbour and tell them to fix their muffler and to stop causing enough noise to wake up the neighbours at 2am or else I will be calling the police next. Because this is crazy.

Origin: <http://www.paradise.ca/en/town-hall/Noise-and-Nuisance.aspx>

This email was sent to you by [REDACTED] through <http://www.paradise.ca/>.

From: [Kate Spracklin](#)
To: [Reception](#); [MEO](#)
Subject: RE: noise complaint
Date: July-31-20 3:40:40 PM

Hey all

I spoke with the resident and it is [REDACTED] they are complaining about and not 6. Renee is going to go by [REDACTED], not 6 to let them know to please keep the music down in the day time as a neighbor has complained about it being loud all day. Thanks

Kate Spracklin

From: Reception
Sent: July-31-20 11:55 AM
To: MEO
Subject: noise complaint

[REDACTED] she didn't want to leave her name but do want to speak to someone - please call her.
[REDACTED] – noise complaint

Thanks

Pansy Skinner
Receptionist



28 McNamara Drive
Paradise, NL A1L 0A6
P: 709.782-1400 F: 709.782.3601
reception@paradise.ca
www.paradise.ca



Please consider whether it is necessary to print this email

-----Original Message-----

From: noreply On Behalf Of [REDACTED]

Sent: August-06-19 10:09 PM

To: Info from web site

Subject: Noise disturbance

Hi I was wondering who I can speak too about a dog left out barking for long amounts of time after 11pm ?

Origin: <https://www.paradise.ca/en/town-hall/Departments.aspx>

This email was sent to you by [REDACTED] through <https://www.paradise.ca/>.

-----Original Message-----

From: [REDACTED]

Sent: February-26-19 2:22 AM

To: Info from web site

Subject: Quad Going At 2am

Formal Complaint

Myself and my fiancé got woken by the sound of a quad last night.

The gentleman who lives on my street had his quad on at 2am and was plowing his driveway last night. When I approached the man about our bedroom being right on the wall where he was pushing the snow he said "it's either the quad or the snowblower "" we live in Newfoundland not Disney land"

It's a bit much to have a quad going at 2 am plowing snow. When people have to work in the morning.

We have a 2 year old (my nephew) staying with us for a few days.

I don't know the number of the house off hand but will get it.

I would appreciate if someone contacted me on this as this to me is RIDICULOUS behaviour at 2 am.

Best regards

[REDACTED]

Sent from my iPhone

-----Original Message-----

From: noreply On Behalf Of [REDACTED]
Sent: September-14-19 9:43 PM
To: Info from web site
Subject: Sewage lift station

Hi,

I am writing to see if there are any recent updates regarding the process at the sewage lift station. We live just 3 houses away from the station at [REDACTED]. We have been very patient as I realize this is been an unforeseen event and people are working hard. However, the constant noise is unreal. We can't have our windows open. There is such a loud noise from the pumps that cuts in and out through all hours. Our children's rooms are on the front of the house where it is loudest. I would just like to know if there is any idea how much longer before this is fixed.

Thank you for your time,

[REDACTED]

Origin: <https://www.paradise.ca/en/town-hall/Town-Hall.aspx>

This email was sent to you by [REDACTED] through <https://www.paradise.ca/>.

-----Original Message-----

From: noreply@paradise.ca [<mailto:noreply@paradise.ca>] On [REDACTED]

Sent: January-27-20 10:57 PM

To: Info from web site

Subject: Traffic light beeping

Hello. I just wanted to bring to your attention. The traffic lights at the intersection on topsail rd and trails end drive. There is a loud beeping sound that is always on. I live [REDACTED] and we can hear it in our bedroom all night all. I'm not sure if it is something that is broken or if it is for someone blind in the area. Either way there is no need for it to constantly go all day and all night long and be as loud as it is. Is there anyway that someone could look into this? I'm sure I'm not the only one in the area who it is driving insane. Thank you in advance.

Origin: <https://www.paradise.ca/en/town-hall/Contact-Us.aspx>

This email was sent to you by [REDACTED] through <https://www.paradise.ca/>.

-----Original Message-----

From: donotreply@telelink.ca [<mailto:donotreply@telelink.ca>]

Sent: August-29-20 10:03 PM

To: Reception; MEO; Alton Glenn; Brian Dredge; Clarence Myers; Jerry Young; Jordan Greene; Robert Newman

Subject: Your Messages from Telelink

TOWN OF PARADISE

URGENT MESSAGE

Call Type:

Alarm Type:

For: Meo

Name: [REDACTED]

Address:paradise

Phone #: [REDACTED]

Message: [REDACTED], noise complaint, would like someone to stop by, and have them turn the music down. Call back if necessary.

Message Given To: robert newman

From: [Kate Spracklin](#)
Cc: [Reception](#); [MEQ](#); [Alton Glenn](#); [Brian Dredge](#); [Clarence Myers](#); [Jerry Young](#); [Jordan Greene](#); [Robert Newman](#)
Subject: Re: Your Messages from Telelink
Date: September-27-20 9:24:16 PM

Hey all

This has been taken care of. Thanks

Sent from my iPhone

> On Sep 27, 2020, at 7:41 PM, donotreply@telelink.ca wrote:

>

> TOWN OF PARADISE

> URGENT MESSAGE

>

> Call Type:

> Alarm Type:

> For: Meo

> Name: [REDACTED]

> Address: [REDACTED]

> Phone #: [REDACTED]

> Message: [REDACTED], Noise complaint. Would like someone to come out. Call back if necessary.

> Message Given To: jordan green

>

-----Original Message-----

From: donotreply@telelink.ca [<mailto:donotreply@telelink.ca>]

Sent: August 11, 2020 9:42 PM

To: Reception; MEO; Alton Glenn; Brian Dredge; Clarence Myers; Jerry Young; Jordan Greene; Robert Newman

Subject: Your Messages from Telelink

TOWN OF PARADISE

URGENT MESSAGE

Call Type:

Alarm Type:

For:

Name: [REDACTED]

Address:

Phone #: [REDACTED]

Message: would like to make an official complaint about the address above, music playing very loudly every night. Would like someone to come and have them stop the music from being so loud. Call back if needed.

Message Given To: andrea

> From: donotreply@telelink.ca [<mailto:donotreply@telelink.ca>]
> Sent: September 9, 2020 8:07 PM
> To: Reception; MEO; Alton Glenn; Brian Dredge; Clarence Myers; Jerry Young; Jordan Greene; Robert Newman
> Subject: Your Messages from Telelink
>

> TOWN OF PARADISE

> URGENT MESSAGE

>

> Alarm Type:

> For: O/c

> Name: [REDACTED]

> Address: [REDACTED]

> Phone #: [REDACTED]

> Message: Would like to remain anonymous - Noise Complaint

> Issue with a dog that is left out in the yard that is constantly barking. They put the dog out in the yard at [REDACTED] regularly and leave it for hours.

> Message Given To: clarence

>

-----Original Message-----

From: donotreply@telelink.ca [<mailto:donotreply@telelink.ca>]

Sent: August 8, 2020 8:44 AM

To: Reception; MEO; Alton Glenn; Brian Dredge; Clarence Myers; Jerry Young; Jordan Greene; Robert Newman

Subject: Your Messages from Telelink

TOWN OF PARADISE
URGENT MESSAGE

Call Type:

Alarm Type:

For: Meo

Name: [REDACTED]

Address: [REDACTED]

Phone #: [REDACTED]

Message: Caller said that there is a new building construction behind her and the noise level from it is unacceptable. She has been listening to it since Monday and she can't take it anymore.

Message Given To: Andrea

From: [Renee Thisle](#)
To: donotreply@telelink.ca
Cc: [Reception](#); [MEQ](#); [Alton Glenn](#); [Brian Dredge](#); [Clarence Myers](#); [Jerry Young](#); [Jordan Greene](#); [Robert Newman](#)
Subject: Re: Your Messages from Telelink
Date: August-24-20 11:23:42 PM

> On Aug 24, 2020, at 11:15 PM, "donotreply@telelink.ca" <donotreply@telelink.ca> wrote:
>
> TOWN OF PARADISE
> URGENT MESSAGE
>
> Call Type:
> Alarm Type:
> For: On Call
> Name: [REDACTED]
> Address: Elgin Drive Park
> Phone #: [REDACTED]
> Message: [REDACTED] said it's after 11 and there are still a bunch of kids making a lot of noise in the park
> Message Given To: Renee
>

From: [Kevin Norman](#)
To: donotreply@telelink.ca
Cc: [Reception](#); [MEO](#); [Alton Glenn](#); [Brian Dredge](#); [Clarence Myers](#); [Jerry Young](#); [Jordan Greene](#); [Robert Newman](#)
Subject: Re: Your Messages from Telelink
Date: August-16-20 10:47:15 AM

Hey guys

Brian also dealt with this and got more audio clips etc for the noise and nuisance complaints coming from [REDACTED]

Thanks.

> On Aug 15, 2020, at 10:39 PM, "donotreply@telelink.ca" <donotreply@telelink.ca> wrote:

>

> TOWN OF PARADISE

> URGENT MESSAGE

>

> Call Type:

> Alarm Type:

> For:

> Name: [REDACTED]

> Address: [REDACTED]

> Phone #: [REDACTED]

> Message: she is calling in again about all the noise that is coming from [REDACTED] she has the name of the people that lives there ([REDACTED]), said she was speaking to Andrea about it and someone by name is [REDACTED] emailed her husband about it as well. wants something to be done about it.

> Message Given To: brian dredge

>

From: donotreply@telelink.ca
To: [Reception](#); [MEO](#); [Alton Glenn](#); [Brian Dredge](#); [Clarence Myers](#); [Jerry Young](#); [Jordan Greene](#); [Robert Newman](#)
Subject: Your Messages from Telelink
Date: August-22-20 10:32:00 PM

TOWN OF PARADISE
URGENT MESSAGE

Call Type:

Alarm Type:

For: O/c

Name: [REDACTED]

Address: [REDACTED]

Phone #: [REDACTED]

Message: Calling to complain about a live concert live concert that is going on in the area may be road just off
Elsemere -- The music is extremely loud. She wants it to stop.

Message Given To: steve

From: donotreply@telelink.ca
To: [Reception](#); [MEO](#); [Alton Glenn](#)
Subject: Your Messages from Telelink
Date: July-11-20 5:44:46 PM

TOWN OF PARADISE
URGENT MESSAGE

Call Type:
Alarm Type:

For:

Name: Anonymous

Address: [REDACTED]

Phone #: 0000000000

Message: Calling to complain about the [REDACTED] [REDACTED]
[REDACTED]. The tenant there makes a lot of noise at the location in the evenings. Ongoing issue. Would like someone to look into it.

Message Given To: Alton

From: donotreply@telelink.ca
To: [Reception](#)
Subject: Your Messages
Date: September-27-20 8:39:54 PM

=====0000008696=====

Sun 27-Sep-20 08:38p

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TOWN OF PARADISE
URGENT MESSAGE

Call regarding:Message for Office

For:Dan Bobbett

Name [REDACTED]

Address: [REDACTED]

Message:Alt # [REDACTED]

Caller is upset as she is being harassed for playing her music loud and is demanding a callback from the mayor. She said she is in her right to play music at this hour. She pays her taxes and it is early and not after hours.

Message passed to:jordan green

Message History Account: 8696

Taken: Sun 27-Sep-2020 8:23p DGA

Given: Sun 27-Sep-2020 8:38p LTZ

Serial#: 2

=====0000008696=====